

iPass 3.14.0 Release Notes for iOS

VERSION 1.0, DECEMBER 2016

New Features and Enhancements

- Phase One of inflight improvements rolled out:
 - localized status message strings created for gogoinflight.
 - the service check API provides Internet status.
- Client recognizes the "retryInterval" value in GlobalCMPolicy.xml file and now retries starting after defined time interval.

System Requirements

- iOS 9.0 or later
- iOS multitasking support. Examples: iPhone 3GS or later, iPod Touch third generation or later, or iPad second generation or later
- Users need an iPass account in order for the service to function as well as be connected to the Internet (by Wi-Fi or Mobile Broadband) to activate iPass

Supported Languages

- English, Simplified Chinese, Traditional Chinese, French, German, Italian, Japanese, Korean, Brazilian Portuguese, Russian, Spanish, and Thai

Known Limitations

Issue ID	Description
129208	If users upgrade from iPass 3.3.0 to 3.8.0, their credential information may not be saved in Account Settings. If this is the case, users should re-enter their credentials.
126745	A gateway page may appear when a user is connecting to iPass with an AT&T device. If this is the case, a user should cancel or exit this page and continue connecting to iPass.
123066	Due to a limitation in iOS, iPass does not support a Session Timeout Limit less than five minutes (even though this is configurable in the Portal).
120049	Due to a limitation on iOS 6.0 or later, if a user is signed in to a network that they add to the



Issue ID	Description
	Manual Login list, signing off and signing back in right away through IPass will work as if the network were still an iPass network (and not a Manual Login network). The user can fix this by disconnecting from the network directly through iOS (Settings > Wi-Fi) before trying to reconnect.
115964	If IPass is running in the background and the device is switched off, data usage that occurred while IPass was running in the background will not be counted correctly.
N/A	IPass will cache a DHCP-assigned IP address. However, when later attempts to connect are made, no attempt is made to determine if the IP address is valid. As a result, some connections may fail unless the DHCP address is manually refreshed.

Known Issues

Issue ID	Description
123579	Although Manual Login Settings functions properly by not allowing IPass to sign into specified networks, the annotation "Use iPass Here" may accompany a network whose SSID has been entered in Manual Login Settings (due to a limitation in iOS).

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