

iPass SmartConnect™ Client for iOS v3.17.3 Release Notes

MAR 2018

New Features and Enhancements

iPass SmartConnect Client for iOS v3.17.3 adds the following features:

- Optimized communication with the iPass SmartConnect cloud servers to reduce amount of traffic between the SmartConnect client and the servers in certain instances
- Improved United Inflight user experience in cases where the connection cannot be completed due to connectivity, technical or other issues

Affected Components

- All components

System Requirements

iPass 3.17.3 for iOS has the following requirements::

- iOS 9.0 or later
- iOS multitasking support. Examples: iPhone 5 or later, iPod Touch third generation or later, or iPad second generation or later
- Users need an iPass account in order for the service to function as well as be connected to the Internet (by Wi-Fi or Mobile Broadband) to activate iPass

Supported Languages

iPass is available in English, Simplified Chinese, Traditional Chinese, French, German, Italian, Japanese, Korean, Brazilian Portuguese, Russian, Spanish, and Thai.



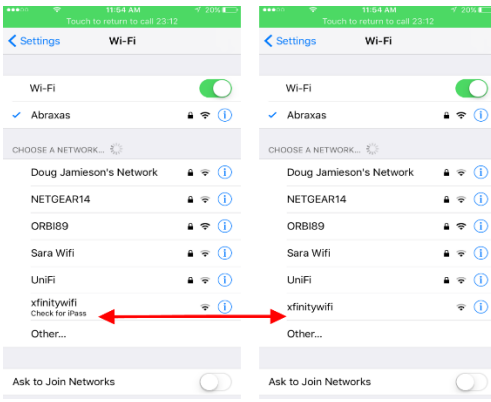
Resolved Issues

iPass SmartConnect Client for iOS v3.17.3 resolves the following issues

Issue ID	Description	Resolution
OMI-2219	The client fails with an exception when the user taps the 'Get Started' page when the device region is 'Saudi Arabia'	Fixed
OMI-2224	During client sign-in, the 'domain' field on the was not pre-populated with the correct domain information in certain cases (i.e. after non-ACA activation)	Fixed
OMI-2279	Locations erroneously repeating on Hotspot Finder	No longer observed.



Known Issues

Issue ID	Description
OMI-1690	<p>There is a bug in the iOS 11 release from Apple that may affect some end users of apps that contain the iPass SmartConnect SDK.</p> <p>THIS HAS BEEN FIXED BY APPLE IN iOS version 11.2. If you are not yet using this version of the OS, please read on:</p> <p>End users may not see the “Check for iPass” annotation underneath iPass networks when selecting a network from the iOS “Settings/Wi-Fi” scan list (see xfinitywifi example below).</p>  <p>This issue is due to a problem with iOS 11 and not the iPass SDK. This a broader issue that is also affecting other apps. The problem is intermittent and may only affect certain versions of the iPhone. There is no workaround identified at this time.</p> <p>THIS HAS BEEN FIXED BY APPLE IN iOS version 11.2.</p>

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