Open Mobile 2.2.0.103 for Android Release Notes

VERSION 1.2, FEBRUARY 2012

These release notes contain the latest news and information about Open Mobile 2.2.0.103 for Android.

New Features

Open Mobile 2.2.0.103 for Android includes the following features:

- **Forced Auto-Connect/3G Offload:** To help reduce connection costs, Open Mobile will automatically connect to Wi-Fi networks defined as 3G offload networks (that is, with Forced Auto-Connect enabled).
- **Activation Failure Logs:** Open Mobile can now collect logs for troubleshooting, in the event of an activation failure. These logs can be sent to tech support staff for review and diagnosis of activation issues.
- **Dashboard Connectivity Messaging Update:** Dashboard intermediate connectivity states now match the messaging on the network screen (such as "Connecting to")

More information on these features is available in the *Open Mobile for Android Administrator Guide*, available on the Open Mobile Portal.

Technical Requirements

Using Open Mobile 2.2.0.103 for Android requires the following:

- A Wi-Fi capable device running Android OS 2.1 or later (the usage meter features, besides Recent Connections, require Android 2.2 or later).
- A screen with HVGA or higher resolution.
- Users need an iPass account in order for the service to function.

In addition, the user must be connected to the Internet (by Wi-Fi or their cellular network) to activate Open Mobile.

Supported Languages

iPass Open Mobile 2.2.0.103 for Android is available in the following languages:

- English
- Chinese (Simplified)
- Chinese (Traditional)

- Dutch
- French
- German
- Italian
- Japanese
- Korean
- Spanish

Resolved Issues

This release of Open Mobile 2.2.0.103 for Android resolves the following issues:

Issue ID	Description
114935	The name 'Open Mobile' was incorrectly appearing on the welcome screen of branded clients. The screen will now show the correct product name.
114841	For WPA key-protected networks, Open Mobile would retain the network password after the user manually disconnected from the network. The password will no longer be retained.
114812	The main dashboard will now show the correct connection time of all connections.
114805	If an update did not include any profile changes, custom directories would also fail to update.
114799	In some cases, the Recent Connections screen would not display all network icons.
114680	On some occasions, the 4 Week view in the usage meter was incorrectly reporting no usage.
114505	The company logo and network alert message branding elements can now be changed to default after the a has been distributed.
114467	Open Mobile will no longer attempt to auto-connect to networks that require CAPTCHA authentication (such as Gogo Inflight).
114211	Log data can still be stored on the SD card without causing an issue.
112904	App data is no longer stored on the SD card.
112538	Prior to making any Wi-Fi connection, the connection history would be blank.

Known Limitations

The following limitations are known for Open Mobile 2.2.0.103 for Android:

Issue ID	Description
N/A	The first billing cycle in the usage meter will start on activation (not beginning of the billing month).
115281	A profile PIN may not contain any of these characters: space( ), dollar sign ($), ampersand (&), plus (+), percent sign (%), at sign (@), apostrophe('), comma (,), forward slash (/), colon(:), semicolon (;), equals (=), question mark (?), quotation mark ("), greater than (>), less than (<), pound sign (#).
115129, 115039	A user's credentials may be deleted during an upgrade from Open Mobile 2.1.0.7 to Open Mobile 2.2.0.103 on the Android 2.1 or 2.3 operating systems. The user will need to re-enter them after the upgrade.

Issue ID	Description
112684	Branded clients have to be distributed directly using a bundled installer, and if the branding has changed, the bundled installer has to be redistributed (a profile update will not generate the branding changes).
112372	If the device is connected to your computer by USB and mounted while Open Mobile is running, the app will restart after the device is unmounted and unplugged. This behavior is by design, but it may cause some SQM data to be lost.
112362	Bundled APKs that have PINs set, and are privately distributed, cannot be upgraded.

Known Issues

The following issues are known for Open Mobile 2.2.0.103 for Android:

Issue ID	Description
110293	Before the user credentials are entered, SQM records will not include UserId.
110108	While Open Mobile is auto-connecting, the user may still be notified that iPass networks are available for connection.
107429	In some user interface elements, the application is referred to as *iPass* instead of *Open Mobile.*