

Open Mobile 2.9.0 for Android Release Notes

VERSION 1.3, FEBRUARY 2014

These release notes contain the latest news and information about iPass Open Mobile 2.9.0 for Android.

New Features and Enhancements

iPass Open Mobile 2.9.0 for Android has the following new features:

- Take a Tour:
 - Tutorial for new users
- Hotspot Finder Enhancements:
 - Improved search and filtering capabilities
 - Improved the download speed and size of the Offline Hotspot Finder
- User Messaging Enhancements:
 - Service outage notifications for specific hotspots
 - More specific connection failure messages (identifying failures due to weak signal strength or an SSID that matches but is not part of the iPass network for example)
 - Push notifications to end users
- Help File Enhancement:
 - Help file can be customized as a custom profile attachment
- OpenAccess Enhancement:
 - Improved support on Android 4.3 devices

System Requirements

iPass Open Mobile 2.9.0 for Android has the following requirements:

- A Wi-Fi capable device running Android OS 2.2 or later.
- A screen with HVGA or higher resolution.
- The app can be distributed through the Android Market, private market, web sites, or email.
- Users need an iPass account in order for the service to function. In addition, the user must be connected to the Internet (by Wi-Fi or 3G network) to activate Open Mobile.



Supported Languages

Open Mobile is available in English, Simplified Chinese, Traditional Chinese, Dutch, French, German, Italian, Japanese, Korean, Russian, Spanish, and Thai.

Resolved Issues

This release of Open Mobile 2.9.0 does not resolve any user-impacting issues.

Known Limitations

iPass Open Mobile 2.9.0 for Android has the following limitations:

Issue ID	Description
125462	When connecting to some iPass networks on certain devices (particularly Samsung devices) running Android OS 4.3, a prompt to launch the browser may open. If this happens, the user should ignore or close the prompt, and Open Mobile will connect to the network.
125217	Galaxy Note II devices, when paired with the Android 4.3 operating system, create conditions where the Open Mobile Speed Test may not function properly. (This issue may also affect other Samsung devices.)
123566	By design, if auto-connect is disabled, the user will not be able to use the device's native Wi-Fi manager to automatically log in to an iPass hotspot. They will have to connect through Open Mobile.
122924	Users may not be able to utilize the search feature in the Hotspot Finder if their device is running on any version of Android prior to <i>Gingerbread</i> .
119967	If the user connects to a browser-based network with a very low signal strength, the SQM record may show multiple connect and disconnect records due to a limitation in the Android OS.
119086	On some devices (such as the HTC Desire S and HTC Glacier), due to the manufacturer's implementation of Android OS, Open Mobile will be unable to process security certificates for OCR.
118055	After the user enters an invalid 802.1x network credential, an invalid credential error message is displayed. If the user re-enters the correct credentials, Open Mobile may still display an invalid credential error message. This is a limitation of the authentication process on some routers. The user may connect successfully after waiting at least 60 seconds after the initial error to re-enter credentials.
116807	Prior to the release of Android 4.0, Open Mobile has been acting as de facto Wi-Fi Manager handling connections without needing much user interaction. Starting in Android 4.0, Android will display the message <i>Sign in to Wi-Fi network</i> in the notification bar, whenever the device has connected to a walled garden network. If the user responds to this notification, the browser is launched to handle Web authentication. Even with Open Mobile installed, this notification cannot be suppressed because the Android 4.0 OS behaves differently than earlier versions. This impact to Open Mobile behavior is cosmetic and may be ignored.
116792	In some cases, on the Samsung Galaxy S2, device, on a bundled APK will not show the correct branded Launcher icon. However, after installation, the correct Launcher icon is installed and displays correctly.
116169	By design, activation with the profile finder is not backwardly compatible with cross-class profile use. For example, if a WiFiMobilize profile is marked as favorite, and on providing a different platform Profile ID, Open Mobile will retrieve the WiFiMobilize favorite profile.

Known Issues

iPass Open Mobile 2.9.0 for Android has the following known issues:

Issue ID	Description
124557	On some devices running Android 4.3, certificates for 802.1x networks that are added to a profile by Custom Profile Attachment may not be installed properly.
116605	In some cases, Android 4.0 devices may loop in the presence of access points with a non-effective DHCP server. When this occurs, an Open Mobile connection attempt can continue for up to 2 minutes while reporting "Connecting". The user may intervene at any time to either disconnect from the malfunctioning network or initiate a connection to another available network. Device connectivity is not disrupted during these events.
110108	While Open Mobile is auto-connecting, the user may still be notified that iPass networks are available for connection.

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