# iPass Open Mobile 2.1 for iOS Release Notes

**VERSION 1.1, MARCH 2012**

These release notes contain the latest news and information about iPass Open Mobile 2.1 for iOS, including new features, technical requirements, resolved issues, known limitations, and known issues.

## New Features

iPass Open Mobile 2.1 for iOS has the following new features:

- **New Native iPad Interface:** Open Mobile will now utilize the full screen of the iPad, in both landscape and portrait orientations.
- **Soft Branding:** You can define a branded image that will be included with user profiles.
- **Activation by URL:** An automatically generated URL enables users to activate the downloaded app, instead of having to enter a profile and PIN.
- **Optimized Hotspot Finder URL:** the Hotspot Finder has been optimized for viewing by smartphones and tablets.
- **Encryption of User Credentials:** User passwords are now encrypted with device-dependent encryption.
- **User Tips:** The new Tips box displays a random user tip each time the user navigates to the main Dashboard.

## Technical Requirements

iPass Open Mobile 2.1 for iOS requires the following:

- iOS 4.3 or later.
- Multitasking support (for example, iPhone 3GS or later, iPod Touch $2^{rd}$ generation or later, or any iPad).
- An iPass account.
- Only Apple iTunes is supported for distribution.

### Supported Languages

iPass Open Mobile 2.1 for iOS is available in English, French, German, Spanish, Italian, Korean, and Japanese.

# Resolved Issues

| Issue ID | Description |
|----------|-------------|
| 114820 | Hotspots with an SSID of "The Cloud" will now be recognized as part of the iPass network. |
| 114303 | On a Wi-Fi only device, if the device date was set to the first of the month, the previous month's bar graph would be displayed. The current month will now be displayed. |
| 114223 | In some cases, French text was truncated. |
| 114023 | Authentication format was not being parsed if it contained "&amp; &lt; &gt;" |
| 113864 | Auto-update will now work on Wi-Fi and Mobile Broadband connections. |
| 113359 | In some cases, Open Mobile could terminate if running in the background. This issue has been corrected. |
| 113138 | When the keypad was open in both Default and Active modes, the account settings screen was not scrollable. |

# Known Limitations

iPass Open Mobile 2.1 for iOS has the following limitations:

| Issue ID | Description |
|----------|-------------|
| 115162, 115281 | A profile PIN may not contain any of these characters: space( ), dollar sign ($), ampersand (&), plus (+), percent sign (%), at sign (@), apostrophe( '), comma (,), forward slash (/), colon( :), semicolon (;), equals (=), question mark  (?), quotation mark ("), greater than (>), less than (<), pound sign (#). |
| 114231 | If a network directory is larger than 128 KB, iOS will no longer allow Open Mobile to log in to captive networks. Open Mobile includes a filter to keep the network directory under this limit. |
| 113773 | On a first-generation iPad, Open Mobile may fail due to low memory. |
| 113673 | If a user sending logs by email decides to cancel and save a draft of the email, and then minimizes Open Mobile and tries to restart it, Open Mobile will abruptly terminate. This is a limitation of iOS and common to other apps . |
| 113418 | The Usage Meter will report slightly higher cellular data usage than the iOS native Settings app. |
| n/a | Due to a limitation in iOS, cellular data usage alerts will only work when the app is running in the foreground, and the app can only record data usage for five days without being launched. |
| n/a | Users can only authenticate with the iPass Open Mobile app (they still have to connect through the iOS Wi-Fi Settings). |
| n/a | Wi-Fi state and connection management precedence may impair Open Mobile's ability to recognize pre-existing connections. |
| n/a | Open Mobile will cache a DHCP-assigned IP address. However, when later attempts to connect are made, no attempt is made to determine if the IP address is valid. As a result, some connections may fail unless the DHCP address is manually refreshed. |

# Known Issues

The following issues are known for iPass Open Mobile 2.1 for iOS:

| Issue ID | Description |
|----------|-------------|
| **115215** | Logo images that are not 150 pixels square in size will be altered to dimensions 150 x 150 pixels when uploaded to the Portal. |
| **114072** | When entering test mode, a message states that to enter Production Mode, the app must be uninstalled. This is incorrect. Simply tap the **Back** button to return to the splash screen, and then tap **Activate**. |
| **112438** | If a character containing an umlaut (such as ü or ö) is entered into the PIN field when activating Open Mobile, and then the **Done** button is tapped, Open Mobile will abruptly terminate. |
| **111306** | If there is no Internet connection and the user tries to download a profile or update the directory, the error message only tells the user that there was a failure without indicating the problem (which is that an Internet connection is required). |