

# Open Mobile 3.1.0 for iOS Release Notes

VERSION 1.0, APRIL 2013

These release notes contain the latest news and information about iPass Open Mobile 3.1.0 for iOS.

## New Features and Enhancements

iPass Open Mobile 3.1.0 for iOS has the following new features and enhancements:

- **Get Started Wizard:** Simplified the getting started experience so that users can quickly activate using only their company email address.
- **Account Label Customization:** Administrators can now customize and localize account labels to make them more familiar to their users.
- **New Help Content:** Added a detailed and user-friendly help page of Frequently Asked Questions.
- **Usage Meter Enhancement:** Data limits in megabytes can now be viewed in 4 digits.
- **Replace Profile:** Users can now replace their profile in the app.
- **International In-Flight Support:** Open Mobile for iOS now supports iPass International In-Flight Wi-Fi connections.
- **Device Based Authentication Support:** Added support for authentication through the device or SIM (for OMX customers).

## System Requirements

iPass Open Mobile 3.1.0 for iOS requires the following:

- iOS 4.3 or later.
- iOS multitasking support (for example, iPhone 3GS or later, iPod Touch third generation or later, or any iPad).
- Users need an iPass account in order for the service to function. In addition, the user must be connected to the Internet (by Wi-Fi or Mobile Broadband) to activate Open Mobile.

## Supported Languages

Open Mobile is available in English, French, German, Spanish, Italian, Korean, Japanese, Thai, Simplified Chinese, and Traditional Chinese.



## Resolved Issues

This release of Open Mobile 3.1.0 resolves no customer-impacting issues from previous releases.

## Known Limitations

iPass Open Mobile 3.1.0 for iOS has the following limitations:

Issue ID	Description
120049	Due to a limitation on iOS 6.0 or later, if a user is logged in to a network that they add to the <b>Manual Login</b> list, logging off and logging back in right away through Open Mobile will work as if the network were still an iPass network (and not a Manual Login network). The user can fix this by disconnecting from the network directly through iOS ( <b>Settings &gt; Wi-Fi</b> ) before trying to reconnect.
117751	On branded clients with iOS versions 5.0 or earlier, the app navigation bar does not reflect the modified Navigation Bar Color of the branded client.
117543	The PIN field does not support entry using a non UTF-8 keyboard.
117522	When Open Mobile is installed on an iPad, location services are enabled in device <b>Settings</b> .
115964	If Open Mobile is running in the background and the device is switched off, data usage that occurred while Open Mobile was running in the background will not be counted correctly.
n/a	Open Mobile will cache a DHCP-assigned IP address. However, when later attempts to connect are made, no attempt is made to determine if the IP address is valid. As a result, some connections may fail unless the DHCP address is manually refreshed.

## Known Issues

iPass Open Mobile 3.1.0 for iOS has the following known issues:

Issue ID	Description
120386	When navigating to an outside website in the Hotspot Finder (like an airline website from the Inflight tab), there is no easy way to navigate back to the home screen of the Hotspot Finder without re-launching the app (this may require closing the app in the multitasking bar which opens when you double-tap the home button).

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