

Open Mobile 3.3.0 for iOS Release Notes

VERSION 1.3, APRIL 2014

These release notes contain the latest news and information about iPass Open Mobile 3.3.0 for iOS.

New Features

iPass Open Mobile 3.3.0 for iOS has the following new features:

- Take a Tour:
 - Tutorial for new users
- Hotspot Finder Enhancements:
 - Improved search and filtering capabilities
 - Improved the download speed and size of the Offline Hotspot Finder.
- User Messaging Enhancements:
 - Service outage notifications for specific hotspots
 - More specific connection failure messages (identifying failures due to weak signal strength or an SSID that matches but is not part of the iPass network for example)
 - Push notifications to end users
- Help File Enhancement:
 - Help file can be customized as a custom profile attachment
- Russian Language Support

System Requirements

iPass Open Mobile 3.3.0 for iOS requires the following:

- iOS 5.0 or later.
- iOS multitasking support (for example, iPhone 3GS or later, iPod Touch third generation or later, or any iPad).
- Users need an iPass account in order for the service to function. In addition, the user must be connected to the Internet (by Wi-Fi or Mobile Broadband) to activate Open Mobile.



Supported Languages

Open Mobile is available in English, Simplified Chinese, Traditional Chinese, Dutch, French, German, Italian, Japanese, Korean, Russian, Spanish, and Thai.

Resolved Issues

This release of Open Mobile 3.3.0 does not resolve any user-impacting issues.

Known Limitations

iPass Open Mobile 3.3.0 for iOS has the following limitations:

Issue ID	Description
123066	Due to a limitation in iOS, Open Mobile does not support a Session Timeout Limit less than five minutes (even though this is configurable in the Portal).
122868	Wi-Fi Roaming Alerts require a user's device to be running on iOS 6.0 or higher.
120049	Due to a limitation on iOS 6.0 or later, if a user is logged in to a network that they add to the Manual Login list, logging off and logging back in right away through Open Mobile will work as if the network were still an iPass network (and not a Manual Login network). The user can fix this by disconnecting from the network directly through iOS (Settings > Wi-Fi) before trying to reconnect.
117751	On branded clients with iOS versions 5.0 or earlier, the app navigation bar does not reflect the modified Navigation Bar Color of the branded client.
117543	The PIN field does not support entry using a non UTF-8 keyboard.
117522	When Open Mobile is installed on an iPad, location services are enabled in the device Settings.
115964	If Open Mobile is running in the background and the device is switched off, data usage that occurred while Open Mobile was running in the background will not be counted correctly.
n/a	Open Mobile will cache a DHCP-assigned IP address. However, when later attempts to connect are made, no attempt is made to determine if the IP address is valid. As a result, some connections may fail unless the DHCP address is manually refreshed.

Known Issues

iPass Open Mobile 3.3.0 for iOS has the following known issues:

Issue ID	Description
123579	Although Manual Login Settings functions properly by not allowing Open Mobile to log into specified networks, the annotation "Use iPass Here" may accompany a network whose SSID has been entered in Manual Login Settings (due to a limitation in iOS).

Copyright ©2014, iPass Inc. All rights reserved.

Trademarks

iPass, iPassConnect, ExpressConnect, iPassNet, RoamServer, NetServer, iPass Mobile Office, DeviceID, EPM, iSEEL, iPass Alliance, Open Mobile, and the iPass logo are trademarks of iPass Inc.

All other brand or product names are trademarks or registered trademarks of their respective companies.

Warranty

No part of this document may be reproduced, disclosed, electronically distributed, or used without the prior consent of the copyright holder. Use of the software and documentation is governed by the terms and conditions of the iPass Corporate Remote Access Agreement, or Channel Partner Reseller Agreement. Information in this document is subject to change without notice. Every effort has been made to use fictional companies and locations in this document. Any actual company names or locations are strictly coincidental and do not constitute endorsement.

