

Open Mobile 3.7.0 Release Notes for iOS

VERSION 1.0, SEPTEMBER 2015

System Requirements

- iOS 7.0 or later
- iOS multitasking support. iPhone 3GS or later, iPod Touch third generation or later, or iPad second generation or later, are examples
- Users need an iPass account in order for the service to function as well as be connected to the Internet (by Wi-Fi or Mobile Broadband) to activate Open Mobile

Supported Languages

- English, Simplified Chinese, Traditional Chinese, French, German, Italian, Japanese, Korean, Russian, Spanish, and Thai

New Features and Enhancements

- One-click activation now available
- FHIS network connectivity has been enhanced and is more stable

Resolved Issues

Issue ID	Description
N/A	N/A

Known Limitations

Issue ID	Description
OMI-105	The hotspot preview is saying "No hotspot here" although the balloon help shows that hotspots are available.

Issue ID	Description
OMI-99	In Hotspot Finder panel in main dashboard, client shows nearby network name instead of location information.
OMI-82	More Info page is blank under About settings for iOS WhiteLabel clients.
OMI-76	Branded clients crash on launch.
129208	If users upgrade from Open Mobile 3.3.0 to 3.7.0, their credential information may not be saved in Account Settings. If this is the case, users should re-enter their credentials.
129187	Due to a software limitation, users on iOS 7.1.1 (or later) may not see the Signal Strength message displayed on the Open Mobile main screen.
126745	A gateway page may appear when a user is connecting to Open Mobile with an AT&T device. If this is the case, a user should cancel or exit this page and continue connecting to Open Mobile.
126788	Due to a limitation in iOS, when a user taps on an Activation Code link, a blank Safari page may appear instead of Open Mobile. If this is the case, the user should minimize the Safari window and tap the Activation Code again.
123066	Due to a limitation in iOS, Open Mobile does not support a Session Timeout Limit less than five minutes (even though this is configurable in the Portal).
122868	Wi-Fi Roaming Alerts require a user's device to be running on iOS 6.0 or higher.
120049	Due to a limitation on iOS 6.0 or later, if a user is signed in to a network that they add to the Manual Login list, signing off and signing back in right away through Open Mobile will work as if the network were still an iPass network (and not a Manual Login network). The user can fix this by disconnecting from the network directly through iOS (Settings > Wi-Fi) before trying to reconnect.
117751	On branded clients with iOS versions 5.0 or earlier, the app navigation bar does not reflect the modified Navigation Bar Color of the branded client.
117543	The PIN field does not support entry using a non UTF-8 keyboard.
117522	When Open Mobile is installed on an iPad, location services are enabled in the device Settings.
115964	If Open Mobile is running in the background and the device is switched off, data usage that occurred while Open Mobile was running in the background will not be counted correctly.
N/A	Open Mobile will cache a DHCP-assigned IP address. However, when later attempts to connect are made, no attempt is made to determine if the IP address is valid. As a result, some connections may fail unless the DHCP address is manually refreshed.

Known Issues

Issue ID	Description
123579	Although Manual Login Settings functions properly by not allowing Open Mobile to sign into specified networks, the annotation "Use iPass Here" may accompany a network whose SSID has been entered in Manual Login Settings (due to a limitation in iOS).

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