



Open Mobile 1.2 for Mac Release Notes

Version 1.0, May 2011

Introduction

These release notes contain the latest news and information about Open Mobile 1.2 for Mac:

- New Features and Enhancements
- Technical requirements
- Known issues

New Features and Enhancements

- **SMS Messages:** if enabled, users with an SMS-capable device can receive SMS (ASCII text) messages directly in Open Mobile. Messages are receive-only.
- **VPN Integration:** if enabled, Open Mobile can be integrated with Juniper Networks SSL or Cisco AnyConnect SSL, providing the user with a smooth, safe connection experience. VPN integration allows Open Mobile to initiate, monitor, and end VPN connections.
- **RSS Feed:** if enabled, Open Mobile can stream an RSS feed from a single source.
- **Search:** if enabled, users can perform Internet searches directly in Open Mobile with a search engine of your choice.
- **Quick Launch:** if enabled, users can launch applications, scripts and web sites directly from Open Mobile.
- **Branding:** If enabled for your company, Administrators can create a customized look and feel for the Open Mobile for Mac client and installer application.



Technical Requirements

System Requirements

Open Mobile has the following system requirements.

Operating System	<ul style="list-style-type: none">■ Mac OS X 10.5 (Leopard)■ Mac OS X 10.6 (Snow Leopard, 32-bit and 64-bit)
Hardware Requirements	<ul style="list-style-type: none">■ 40 MB of Memory
Mobile Broadband Driver	<ul style="list-style-type: none">■ Sierra Wireless version 3.0.0.14

Mobile Broadband Devices

To use Mobile Broadband connectivity, you need an iPass-supported Mobile Broadband device and a subscription with either the iPass Mobile Broadband service or another Mobile Broadband network carrier.

The following devices have been fully integrated and are supported for Open Mobile 1.2 for Mac:

- Sierra Wireless U308 (driver version 3.0.0.14)
- Sierra Wireless 312U (driver version 3.0.0.14)
- Sierra Wireless AC503 (driver version 3.0.0.14)

Known Issues

The following are known issues for Open Mobile 1.2 for Mac:

Issue ID	Description
109817	Occasionally, the name of the connected network disappears from the list of networks. The network remains connected, but the user cannot see the connected network.
109722	On Mac OS 10.5, when the AirPort is turned ON and OFF, the list of available networks does not refresh unless the client is restarted.
107543	Occasionally, when a Mobile Broadband device is plugged in, the Open Mobile client displays a device initialization failure message even when the connection is successful.
109271	Some ASCII text (such as {} [] ~ €© £ €¥) will not appear or appear incorrectly in the SMS message.
107828	If an account is removed from the DeviceScape server, OpenAccess will stop working without an automated fix or error message explaining why.
106021	Open Mobile does not recognize a card that is already plugged-in when the user logs out and logs back in.
106974	Even if Growl is already installed, the user is still prompted to install it.
109722	On Mac OS 10.5, the network list in Open Mobile does not refresh when the AirPort is turned off and on.
105016	When the user logs out of GoGo InFlight, Open Mobile continues to show the network as connected even though there is no valid connection to the Internet.
109861	If the user does not enter their account credentials, they will not show up in the SQM records.
109891	The network list or Mobile Broadband Settings may not refresh when a 312U Card is plugged in and the user inserts or removes the SIM card.
110054	When the profile is updated, some newly included features (save password, pre-defined domain, VPN, RSS, Branding and auto-connect) may not appear until the Open Mobile client is restarted.
110083	The Software version (firmware) in Device Info is cut off if it is too long to fit.



111238	When connecting to the VPN, Open Mobile will stop responding if there is a certificate or the browser times out
111587	When branding the client in the Open Mobile Portal (Account > Branding > Client Options > Text), the Application Name cannot contain any brackets or the client will not install.
111666	When configuring the VPN in the Open Mobile Portal, the Gateway Web URL cannot contain any spaces or the client will crash.

Known Limitations

The following are known limitations for Open Mobile 1.2 for Mac:

	Description
1	User credentials will not migrate from previous versions of Open Mobile for Mac or iPassConnect. After installing Open Mobile 1.2, all users should enter their credentials under the Accounts tab in Preferences . For more information, see Setting Up Open Mobile in the iPass Open Mobile 1.2 for Mac User Guide .
2	The client cannot switch from Wi-Fi to a Mobile Broadband network if Wi-Fi has a higher service order. The user has to manually change the service order or switch off the AirPort to successfully connect to the Mobile Broadband network. (108626)
3	2G mode is shown as an option on cards that only support 3G (this is a device limitation that should be fixed with the next driver release). (108720)
4	When filling in the APN information for a Mobile Broadband device, both Username and Password have to be filled even for networks that only require one. The workaround is to fill the non-required field with blank spaces (106777).

Resolved Issues

The following are key resolved issues for Open Mobile 1.2 for Mac:

Issue ID	Description
109840	When Mobile Broadband network selection is set to manual and a Mobile Broadband device is plugged-in and plugged-out, the user interface now resizes correctly.
110867	Auto-Connect now works properly whenever a Mobile Broadband device is inserted.
107488	SIM Management is no longer disabled when the SIM card is locked.
110165	Open Mobile now correctly displays DC-HSPA+ and LTE.
110132	The default option for Auto-Connect to Mobile Broadband is now "Only when known Wi-Fi is not available."
108165	When an OpenAccess connection fails, the client now successfully falls back to an iPass Network connection.
110489	The roaming alert now successfully closes when the Mobile Broadband device is pulled out.
110988	If there is only one domain on an account, it is now set as the default.

