Open Mobile 2.0.0 for Mac Release Notes

Version 1.6, January 2012

Introduction

These release notes contain the latest news and information about Open Mobile 2.0.0 for Mac Release:

- New Features and Enhancements
- Technical requirements
- Known issues

New Features and Enhancements

- **Improved User Interface:** a completely overhauled user interface includes several design enhancements.
- **Enhanced Menu Extra:** the menu extra (on the right side of the menu bar) now allows users to quickly connect to available networks and quickly access the hotspot finder, preferences, and help.
- **Support for Lion (Mac OS X 10.7).**
- New **Airplane Mode** setting.
- **Band Frequency Selection:** users can now manually select the band frequency for their Mobile Broadband device.
- **Added support for Sierra Wireless 312U N2 and Sierra Wireless 320U Mobile Broadband cards.**

Technical Requirements

System Requirements

Open Mobile has the following system requirements.

Operating System	Mac OS X 10.6 (Snow Leopard) Mac OS X 10.7 (Lion)
Hardware Requirements	40 MB of system memory
Mobile Broadband Driver	Sierra Wireless version 3.0.0.16

Mobile Broadband Devices

To use Mobile Broadband connectivity, you need an iPass-supported Mobile Broadband device and a subscription with either the iPass Mobile Broadband service or another Mobile Broadband network carrier.

The following devices have been fully integrated and are supported for Open Mobile 2.0.0 for Mac:

- Sierra Wireless 320U (driver version 3.0.0.16)
- Sierra Wireless 312U N2 (driver version 3.0.0.16)
- Sierra Wireless U308 (driver version 3.0.0.16)
- Sierra Wireless 312U (driver version 3.0.0.16)
- Sierra Wireless AC503 (driver version 3.0.0.16)

Known Issues

The following are known issues for Open Mobile 2.0.0 for Mac Release:

Issue ID	Description
114525	Some applications, such as PDANet and Parallels, may create an Ethernet Adaptor interface that prevents connection to Wi-Fi and Mobile Broadband. The workaround is to navigate to **System Preferences > Network** and remove the newly created Ethernet Adaptor interface.
114203	When an application is in full screen mode in Mac OS X Lion (10.7), the Open Mobile Status Item does not work.
112792	When an OpenAccess network fails and Open Mobile falls back to an iPass network (with the same SSID), the User Interface will not indicate the changed network icon (it will still show the OpenAccess icon).
111587	If the branded Application Name contains brackets ([ ]), the installer package will not open.
111585	If a branded Application Name is the same as a folder that already exists on the computer, installation may fail and any currently installed version of Open Mobile may be uninstalled as a result.
110054	When the profile is updated, some newly included features (save password, pre-defined domain, VPN, RSS, Branding and auto-connect) may not appear until the Open Mobile client is restarted.
109891	The network list or Mobile Broadband Settings may not refresh when a 312U Card is plugged in and the user inserts or removes the SIM card.
109861	If the user does not enter their account credentials, they will not show up in the SQM records.
107828	If an account is removed from the DeviceScape server, OpenAccess will stop working without an automated fix or error message explaining why.
106974	Even if Growl is already installed, the user is still prompted to install it.
106021	Open Mobile does not recognize a card that is already plugged-in when the user logs out and logs back in.
105016	When the user logs out of GoGo InFlight, Open Mobile continues to show the network as connected even though there is no valid connection to the Internet.

Known Limitations

The following are known limitations for Open Mobile 2.0.0 for Mac Release:

	Description
n/a	In Mac OS X Lion (10.7), a captive network page appears for a brief duration while the client connects to a walled garden network. This will not affect the connection and the user can ignore it.
113862	If you choose the same Status Color and Background Color when branding the client, the status and VPN text will disappear.
112791	In Mac OS X Lion (10.7), Open Mobile will not automatically open when a Mobile Broadband card is inserted. This is a limitation due to the new sandboxing feature.
111130	Some branded elements, such as Application Name, Application Folder, and Application Icon, are set at installation and cannot be changed by a profile update. Changing these branding elements require a reinstallation of Open Mobile.
109271	Some ASCII text (such as {} [] | ~ €©£€¥) may not appear or appear incorrectly in the SMS message.
106777	When filling in the APN information for a Mobile Broadband device, both Username and Password have to be filled even for networks that only require one. The workaround is to fill the non-required field with blank spaces.
108720	2G mode is shown as an option on cards that only support 3G (this is a device limitation).

Resolved Issues

The following are key resolved issues for Open Mobile 2.0.0 for Mac Release:

Issue ID	Description
113885	When configuring the Account for a Mac client in the Open Mobile Portal, escape characters in the Authentication Format field no longer have to be formatted for XML.
113261	If a Mobile Broadband network is connected through another client and the user wants to connect to a Wi-Fi network with Open Mobile, Open Mobile will now send the user the correct message to disconnect from the other network before attempting to connect.
111238	When connecting to the VPN, Open Mobile will no longer stop responding if the certificate or browser times out.
111666	When configuring the VPN in the Open Mobile Portal, the **Gateway Web URL** can contain spaces without causing the client to crash.
110083	If the Software version (firmware) in **Device Info** is too long to fit, it can now be copied and pasted into a text editor.
109817	The name of the connected network no longer occasionally disappears from the list of networks.