iPass Open Mobile 2.3.1 for Mac Release Notes

VERSION 1.0, OCTOBER 2014

These release notes summarize the latest news about iPass Open Mobile 2.3.1 for Mac.

New Features and Enhancements

Open Mobile 2.3.1 has the following new feature:

- **Support Enhancements**
  - Open Mobile now supports Mac OS X 10.10 Yosemite.

System Requirements

Open Mobile 2.3.1 has the following system requirements:

- Operating System: OS X 10.7 (Lion), OS X 10.8 (Mountain Lion), OS X 10.9 (Mavericks), and OS X 10.10 (Yosemite).
- 40 MB of disk space.

Supported Languages

Open Mobile 2.3.1 supports English, French, German, Japanese, and Spanish.

Mobile Broadband Devices

To use Mobile Broadband connectivity, you need an iPass-supported Mobile Broadband device and a subscription with either the iPass Mobile Broadband service or another Mobile Broadband network carrier.

The following devices have been fully integrated and are supported for Open Mobile 2.3.1:

- Sierra Wireless 320U (driver version 3.0.0.16)
- Sierra Wireless 312U N2 (driver version 3.0.0.16)
- Sierra Wireless U308 (driver version 3.0.0.16)
- Sierra Wireless 312U (driver version 3.0.0.16)
- Sierra Wireless AC503 (driver version 3.0.0.16)

Resolved Issues

The following issues have been resolved for Open Mobile 2.3.1:

Issue ID	Description
N/A	N/A

Known Limitations

Open Mobile 2.3.1 has the following limitations:

Issue ID	Description
124865	Cisco AnyConnect integration is not fully supported on OS X Mavericks (10.9), because Cisco does not support Webview on Mavericks.
119511	On OS X Mountain Lion (10.8) with Java 7 installed, Cisco AnyConnect will fail to connect using Open Mobile. Either connect to Cisco through Safari or by removing Java 7 and re-installing Java SE 6 to use Open Mobile (please find instructions here: http://support.apple.com/kb/HT5559).
118975	Juniper VPN versions earlier than 7.2R4 are not supported on OS X Mountain Lion and Mavericks (10.8 and 10.9). As a result, users with these versions of Juniper may not be able to connect to the VPN using Open Mobile, but they can connect to the VPN using the Safari browser.
117213	Due to a limitation in Mountain Lion and Mavericks (OS X 10.8 and 10.9), Open Mobile may (in rare cases) hang for about three seconds when connecting to an iPass network.
112252	The Sierra Wireless AC503 device does not allow a laptop to enter sleep mode during an active data session.
111130	Some branded elements, such as Application Name, Application Folder, and Application Icon, are set at installation, and cannot be changed by a profile update. Changing these branding elements require a reinstallation of Open Mobile.
109271	Some ASCII text (such as {} [] | ~ © £ € ¥) may not appear or appear incorrectly in an SMS message.
108720	2G mode is shown as an option on cards that only support 3G (this is a device limitation).
106777	When filling in the APN information for a Mobile Broadband device, both Username and Password have to be filled (even for networks that do not require both). The workaround is to fill the non-required field with blank spaces.

Known Issues

Open Mobile 2.3.1 has the following issues:

Issue ID	Description
124944	Users with a 2.2.0 version of the client installed that download an unactivated client (with the email activation feature) will retain their current profile. If that profile is updated but is not migrated to 2.3.1, the user will get a software upgrade message, and if the user upgrades, the client will go back to the 2.2.0 version. As a result, users with a 2.2.0 version of the client should be upgraded through a migration and software upgrade, and any 2.2.0 profiles that need to be updated should be migrated to 2.3.1 first.
124864	In some cases, a roaming alert may fail to display when the user connects to a roaming Mobile Broadband network.
124829	Some fields on the Mobile Broadband device details page are not localized.
119611	In very rare cases, the progress indicator for the Speed Test may remain on the screen after the test is finished.
116987	An Ethernet connection will not be inherited by Open Mobile if the user hotplugs the new Ethernet connection. In order for the connection to be inherited, the user must hotplug the new connection while Open Mobile is running, and then exit and restart Open Mobile.
115843	A connection with a static IP will not be inherited by Open Mobile.
115633	The Uninstaller app is seen in the Recent Applications list.
115488	In some cases, a connection will fail to be inherited, even if the Internet is reachable and the VPN is connected.
114662	If Open Mobile is quit while a VPN connection attempt is in progress, and the machine is placed into sleep mode and then resumes, Open Mobile will neglect to close the VPN browser.
113152	In rare cases, the Quick Launch bar will not be displayed. In order to display it, the application will need to be restarted.
111613	If the current Mobile Broadband network is manually switched to a new one, the new network will not be correctly displayed as current in the UI. In order to display the correct network, close and reopen the UI window.
111585	If a branded Application Name is the same as a folder that already exists on the computer, installation may fail and any currently installed version of Open Mobile may be uninstalled as a result.
110054	When the profile is updated, some newly included features (save password, pre-defined domain, VPN, RSS, Branding and auto-connect) may not appear until the Open Mobile client is restarted.
109891	The network list or Mobile Broadband Settings may not refresh when a 312U Card is plugged in and the user inserts or removes the SIM card.
109841	In some cases, a Mobile Broadband network to which the user has connected may persist as the current network even when the Mobile Broadband device is not inserted into the machine.
105016	When the user logs out of GoGo InFlight, Open Mobile may continue to show the network as connected even though there is no valid connection to the Internet.