

Open Mobile 2.1.0 for Windows Touch Release Notes

VERSION 1.0, MAY 2014

These release notes contain the latest news and information about Open Mobile 2.1.0 for Windows Touch.

New Features and Enhancements

- **Credential Free Connectivity**
 - If this feature is enabled (through the Open Mobile Portal), users will not have to enter or update their credentials (username, password, etc). The username will be based on the email and the password will be dynamically-generated when the user activates.
- **Hotspot Finder Enhancements**
 - Added a feature allowing users to report hotspot problems.
 - Improved hotspot filtering.
- **Alternate Prefix and Suffix Support**
 - Allows for volume-based billing (by data usage, in addition to time).
- **Custom Help Facility**
 - Build a custom help facility for users by uploading a help file to the Open Mobile Portal.

System Requirements

- Wi-Fi capable Windows 8.1 (or above) device
- Users need an iPass account in order for the service to function. In addition, the user must be connected to the Internet, have an Activation Code, and (if necessary) a PIN to activate Open Mobile.

Supported Languages

- English, French, German, Japanese, and Spanish.

Resolved Issues

Issue ID	Description
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N/A	N/A
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Known Limitations

Issue ID	Description
126216	Users may experience some trouble logging off AT&T Wi-Fi networks.
125973	Due to a limitation with Microsoft, Bing Maps cannot display maps of unsupported regions/countries. For information on which region/countries are not supported, please visit the Microsoft developer help site .
123778	Users may be asked for their credentials (even if AutoConnect is enabled), if their device goes into sleep or hibernate mode. If this is the case, users should enter their credentials when prompted.
123743	Some users may experience issues when connecting to Gogo Inflight where the Activate Service button isn't displayed properly. Users can scroll to see the button properly.

Known Issues

Issue ID	Description
126115	Microsoft Surface RT devices do not support iPass mobile broadband devices/drivers.
125641	Some older devices may have trouble maintaining a connection with Lufthansa networks.
123878	Users may experience some delays with notifications when connecting to a Gogo Inflight network. For further instructions on connecting, please refer to our Gogo Inflight on Windows Touch help page.
123551	When connecting to a Lufthansa inflight network, a user may experience an issue where Open Mobile indicates they are connected, but the user is actually not connected to the Internet.
N/A	Not all iPass hotspots are available for connection using this release of Open Mobile, like OpenAccess hotspots.

