Open Mobile 2.1.0 for Windows Phone Release Notes

VERSION 1.1, MARCH 2015

These release notes contain the latest news and information about Open Mobile 2.1.0 for Windows Phone.

New Features and Enhancements

Travel Preferences

Users can enhance their connection experience when traveling or when they're not connected to the Internet by downloading hotspot information belonging to regions they frequently visit. (Users can switch, add, or remove regions at any time).

Automatic Credential Assignment

This feature allows Open Mobile to silently authenticate users so they don't need to enter (or even remember) a username or password. To enable this feature, contact an iPass admin or Customer Care.

How to Connect Instructions

After activating, access simple instructions on connecting to the Internet with Open Mobile by swiping the **Settings** menu (the three dots on the bottom of the screen) and tapping **How to Connect**.

Password Assistance

Open Mobile makes it easier to include password retrieval information for users. To attach a customized XML file, log into the Open Mobile Portal and navigate to Configuration tab > Manage
Profiles > Configure Profile > Custom Profile Attachments.

Hotspot Finder Enhancements

- Users can report a hotspot problem while offline by tapping the Report Hotspot button located in the hotspot details screen.
- A new offline/online toggle that allows users to use the hotspot finder feature while offline (and save cellular data). This toggle is available by tapping the **Settings** button on the Hotspots screen.
- Improved keyword search function

Connection Improvement

FHIS integration



System Requirements

- Wi-Fi capable Windows 8.1 phone.
- Users need an iPass account in order for the service to function. In addition, the user must be connected to the Internet, have an Activation Code, and (if necessary) a PIN to activate Open Mobile.

Supported Languages

■ English, French, German, Japanese, and Spanish.

Resolved Issues

| Issue ID | Description |
|----------|-------------|
| N/A | N/A |

Known Limitations

| Issue ID | Description |
|----------|--|
| 128664 | In some cases, a user's Wi-Fi network list may still contain "Check for iPass" annotations even after Open Mobile is uninstalled. If this is the case, the user should restart their device. |
| 122640 | It is possible that not all Wi-Fi networks will allow a user to log off. Because of this, using the Open Mobile log off option may not result in an actual log off. |

Known Issues

| Issue ID | Description |
|----------|--|
| 123700 | In some instances, the correct network name may not be properly displayed on the dashboard. A user can refresh their network list to fix the problem. (Please note that refreshing the network list may slow down certain tasks on Open Mobile.) |

