Open Mobile Portal 2.6 Release Notes

VERSION 1.1, MAY 2012

These release notes contain the latest news about Open Mobile Portal 2.6, including:

- New features and enhancements
- Technical requirements
- Known issues

New Features and Enhancements

Open Mobile Portal 2.6 includes these new features and enhancements:

- **Added Favorite Profiles**
  - Works with Profile Finder
- **Reports Enhancements:**
  - Paid Networks added to Usage Summary and Exceptions Report
  - Session Length changes to the User Activity Report
- **In-context Help Links:**
  - Page-level help
  - Option in Portal Preferences to remove these links from branded versions of the Portal
- **Updated the Hotspot Finder URL for all handheld clients**
- **Event Action changes for the Windows 2.2 client**
- **Option to Allow Save Password for iOS client**
- **Extraneous AmIOn URL removed from the clients**
- **Added support for the Eurostar network directory**
- **Branding support for the Open Mobile Express client**
- **Back End Enhancements:**
  - Better troubleshooting for the packager
  - Improved performance for the Updater
  - High Availability Enhancements

Technical Requirements

Using the iPass Open Mobile Portal requires an Internet connection and one of the following browsers, with both JavaScript and Adobe Flash Player 10 enabled:

- Internet Explorer version 8 or later.
- Mozilla Firefox version 3.5 or later.

Resolved Issue

The following issue has been resolved for this release of the Open Mobile Portal:

Issue ID	Description
113766	The first service package published by a partner admin becomes the default package, and now there is an alert message: Your first service package has been published and set as the default for your child companies.
114393	For Android 2.2 profiles, the brand is no longer reverted to the iPass default without messaging when a profile is migrated from Android 2.1 to Android 2.2.
115672	When you remove access to create certain software versions in a service package, child accounts with brands created for that software version will see those brands as inactive, but they will no longer be viewed as Windows 1.x brands.

Known Issues

The following issues are known for this release of the Open Mobile Portal:

Issue ID	Description
116533	Occasionally on the Manage Profiles page, the **Select an Action** dropdown menu will not work (it will be grayed-out and display an error message). To fix this, log out, clear the browsing history, and log in again.
116406	Occasionally, the dropdown menus on the Manage Profile page may remain cutoff in the browser.
116381	Depending on the size of the file, it may take several minutes to download the Connection Data report. For a faster download, reduce the date range (so the file is smaller).
116379	When publishing a Wifi Mobilize Android client, entering a floating point value (such as 1.0) in the Code Version field will prevent the client from being built by the packager. There is currently no warning to prevent this.
116377	It is not possible to create a Wifi Mobilize Android profile from an existing Open Mobile profile, and the error message may be confusing.
116372	iOS favorite profiles create from an existing Windows profile that only has Username defined in the Account configuration will not have Domain (or password) even though they should be required by default (this is not replicated in Android clients).
116345	Profiles for Android clients version 1.1.1 and below can no longer be published, but the button to publish still appears and the error messaging may make the issue clear.
115824	When a Portal Brand shared with a child account through a Service Package has been changed, the former Portal Brand will not be viewable and will disappear when the new Portal Brand is activated.
115561	It is possible for a child company to create a custom directory with the same name as the parent company (so that two custom directories share the same name with no indication of which company created the directory).
115379	In **Manage Brands**, for Windows clients 2.x, the installer preview will not match the actual installer image.
115290	Wifi Mobilize 1.1.0 brands are shown for Open Mobile 2.2.0 for Android profiles.

Issue ID	Description
115274	If the same image file is used for the Provider logo in a Service Package and the logo for a client brand that is applied to a profile using that Service Package, the profile cannot be published. Make sure you use unique names for the Provider Logo image file and any image file you use in client branding.
115261	When configuring the domain for a profile account, you will get an error if you select **Use the following Domain** and enter a registered domain in the unregistered domain list then click **Save**.
114339	Brand sharing allows a brand to be shared with a child customer, even though the service package has not been assigned to the child company.
114282	The font may appear large in the emailed Trial and Pilot agreements.
114040	Accounts can be saved without entering an authentication format. If so, then the client will try to authenticate with an empty format (and fail).
114035	On the Manage Assignments page under the Service Package tab, if two or more child accounts (with separate company IDs) share the same name, they may not all show up in a search.
113213	In Windows 1.4.x clients, the same message is configured for all required endpoint applications. If this client is migrated to Windows 2.x, this message will be used as the default for all required applications. This can result in a confusing user experience as the same message is displayed multiple times. When migrating from 1.4.x clients, make sure to configure different messages for each required application.
107283	Use of some foreign-language characters (for example, å, ä or ö) in a profile name will lead to a "corrupt profile" error when the profile is installed.
107225	Branding live preview does not show changes to the application bar.
105232	If the user is on the Export Data report when the Portal times out, it is still possible to download the report by clicking the download link.