

# Open Mobile Portal 2.9 Release Notes

VERSION 1.1, SEPTEMBER 2012

These release notes contain the latest news about Open Mobile Portal 2.9 including:

- New features and enhancements
- System requirements
- Resolved and known issues

## New Features and Enhancements

Open Mobile Portal 2.9 includes these new features and enhancements:

- **Support for Open Mobile 2.2.0 for Windows**
  - Auto-connect can now be enabled on a directory level with the new **Auto-Connect Eligible** column in the **Authentication Settings**.
  - Proxy Settings are now enabled by default (for 2.0.0 and above clients).
- **Support for Open Mobile Express 2.2.1 for Windows**
  - Authentication Format Override available by connection type.
  - Auto-connect can now be enabled on a directory level with the new **Auto-Connect Eligible** column in the **Authentication Settings**.
- **Support for Open Mobile 3.0.0 for iOS**
  - Added support for **Custom Profile Attachments**.
  - Improved the directory and profile update experience by compressing the files and making the download faster.
- **Support for Open Mobile 2.6.0 for Android**
  - Added support for **Custom Profile Attachments**.
- **Google Chrome support**
- **Create from an Existing Profile Enhancement**
  - Added the ability to create an iOS or Android profile from an existing Windows profile.
- **Windows 8 Support**
- **Reports Enhancements**
  - Added progress bar to all reports

- Added VPN Session ID to the User Activity Report
- **Contact Management Enhancements**
  - ERP and iHUB integration.
- **Support for Mobile Broadband Console**
  - Moved from the Legacy Portal (portal.ipass.com) to the Open Mobile Portal.
- **New Account Form Enhancements**
  - New Account form is now generally available

## System Requirements

Using the iPass Open Mobile Portal requires an Internet connection and one of the following browsers with both JavaScript and Adobe Flash Player 10 or later enabled:

- Internet Explorer version 8 or later.  
 ■ *If you are using Internet Explorer 8, Compatibility Mode must be turned off.*
- Mozilla Firefox version 12 or later.
- Google Chrome (latest version).

## Resolved Issues

The following issue has been resolved for this release of the Open Mobile Portal:

Issue ID	Description
117745	ODF files uploaded to the Open Mobile Portal no longer require <SMSEND> and <SMSReceive> in the <DeviceSettings> XML block..
117563	After a user registers for the Open Mobile Portal from the Legacy Portal (portal.ipass.com) and is redirected to the login page, the URL no longer remains on the registration page.
116590	If a production version of a profile is deleted right after it has been created, returning to the test version of the profile and publishing to production will no longer produce an error.
115290	Wifi Mobilize 1.1.0 brands are no longer shown for Open Mobile 2.2.0 for Android profiles.
n/a	Proxy Settings are now enabled by default for all Windows 2.0.0 clients and above.

## Known Issues

The following issues are known for this release of the Open Mobile Portal:

Issue ID	Description
118394	In some cases when migrating a profile, the user may see versions of the software that should not be available (and a migration attempt will cause an error message). This may happen if the user was migrating a profile for a different operating system before migrating the current profile (for example, if they were migrating an Android profile then switched to migrate a Windows profile). If this happens, the user should log out and log back in, and the migration feature will work as expected.
117538	For the <b>Connection Profiler</b> feature, it is possible for a user to delete all of the default test server URLs without a warning. In order to get the default test server URL back, the user should cancel the change and return to the <b>Connection Profiler</b> page again.
116928	The User Activity report may freeze the browser for several seconds while it loads.
116842	Sometimes an "Unexpected Error" message will appear when downloading a User Activity report. If you see an unexpected error when downloading the User Activity report: <ol style="list-style-type: none"> <li>1. Close the "Unexpected Error" dialog box.</li> <li>2. Click the <b>Download Report</b> link in the right side of the page.</li> <li>3. Save the file.</li> </ol>
116379	When publishing a Wifi Mobilize Android client, entering a floating point value (such as 1.0) in the Code Version field will prevent the client from being built by the packager. There is currently no warning to prevent this.
116345	Profiles for Android clients version 1.1.1 and below can no longer be published, but the button to publish still appears and the error messaging may make the issue clear.
115561	It is possible for a child company to create a custom directory with the same name as the parent company (so that two custom directories share the same name with no indication of which company created the directory).
115379	In <b>Manage Brands</b> , for Windows clients 2.x, the installer preview will not match the actual installer image.
115274	If the same image file is used for the Provider logo in a Service Package and the logo for a client brand that is applied to a profile using that Service Package, the profile cannot be published. Make sure you use unique names for the Provider Logo image file and any image file you use in client branding.
114339	Brand sharing allows a brand to be shared with a child customer, even though the service package has not been assigned to the child company.
114040	Accounts can be saved without entering an authentication format. If so, then the client will try to authenticate with an empty format (and fail).
113213	In Windows 1.4.x clients, the same message is configured for all required endpoint applications. If this client is migrated to Windows 2.x, this message will be used as the default for all required applications. This can result in a confusing user experience as the same message is displayed multiple times. When migrating from 1.4.x clients, make sure to configure different messages for each required application.
107283	Use of some foreign-language characters (for example, å, ä or ö) in a profile name will lead to a "corrupt profile" error when the profile is installed.
107225	Branding live preview does not show changes to the application bar.
105232	If the user is on the Export Data report when the Portal times out, it is still possible to download the report by clicking the download link.

## Known Limitations

The following limitations are known for this release of the Open Mobile Portal:

Issue ID	Description
117722	When viewing the Open Mobile Portal with Internet Explorer, you may get an error message that you need to upgrade. A workaround is turning off compatibility mode by clicking <b>Tools</b> and then clicking <b>Compatibility View</b> to uncheck it.

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