

iPass SmartConnect™ Client for Windows 2.11.0 Customer Release Notes

MAY 2018

New Features and Enhancements

iPass SmartConnect Client for Windows 2.11.0 added the following new features:

- **GDPR (General Data Protection Regulation)**
 - For GDPR compliance, which goes into effect May 25, 2018, we updated the iPass SmartConnect privacy policy and T&C (terms and conditions).
- **Curation**
 - Improved curation of open networks. This will result in curation of added hotspots into iPass SmartConnect network and will provide customers the added convenience of seamlessly connecting to Wi-Fi.
- **User Experience and Client Responsiveness**
 - Numerous improvements to enhance user experience, increase client app responsiveness and reduce failure modes while communicating with the iPass SmartConnect cloud platform. This applies during all phases of iPass SmartConnect usage including device activation, Wi-Fi logon and ongoing usage.
- **Reporting**
 - Enhanced consistency and accuracy of data collection, logging and reporting across all iPass SmartConnect client devices. Will result in better, more accurate and more consistent reports for iPass SmartConnect admins that will provide consistent information from all client platforms and devices.
- **Troubleshooting**
 - Enhanced accuracy and consistency of device logs across platforms. This will result in easier diagnosing and troubleshooting of user issues.



System Requirements

The latest version of iPass SmartConnect has the following system requirements:

Operating System

Any of the following:

- Windows 10
- Windows 8 or Windows 8.1 (32- or 64-bit)
- Windows 7 or Windows 7 SP1 (32- or 64-bit)

Additional Software Components

- For Windows XP:
 - WLAN API and .NET Framework 3.5 SP1 or 4.0 must be installed.
 - 802.1x connections on Windows XP require the Windows hotfix available at <http://support.microsoft.com/kb/958071>.
 - Com+ Event System, Com+ System Application, and MSDTC services must be installed and running.
- For Windows Vista version earlier than SP1, .NET Framework 3.5 SP1 or 4.0 must be installed

Hardware Requirements

- 1 GHz 32-bit (x86) or 64-bit (x64) processor
- 1 GB of system memory
- 1 GB of disk space
- 512 MB of physical memory
- Support for DirectX 9 graphics and 32 MB of graphics memory
- A recommended screen resolution of at least 1024x768.
- At least one connectivity device installed, depending on your intended connection type:
 - A Wi-Fi adapter for a wireless connection.
 - An iPass -supported Mobile Broadband device, plus appropriate driver software installed.
 - An Ethernet adapter for an Ethernet connection.
 - A 56K v90/92 modem for a Dial connection.
 - A DSL modem for a DSL connection.

Supported Languages

- Brazilian Portuguese, English (US and UK), French, German, Japanese, Korean, Mexican Spanish, Spanish, Simplified Chinese, Traditional Chinese, and Thai.



Resolved Issues

iPass SmartConnect Client for Windows 2.11.0 resolves the following issues:

Issue ID	Description	Resolution
OMWIN-1683	[Customer Issue] Client service stopped working after upgrading Win 10 OS (Japanese) from 1703 to 1709 version	Fixed
TSE-728	[Customer Issue] Windows iPass client 2.10 'Mobile Broadband' device information shows incorrect information with embedded SIM	Fixed

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