

Open Mobile 2.3 for Android Release Notes

VERSION 1.0, APRIL 2012

These release notes contain the latest news and information about Open Mobile 2.3.

New Feature

- **Thai Language Support:** Open Mobile 2.3 now supports the Thai language, on devices using the Android 2.2 or later OS.

Technical Requirements

Using Open Mobile requires the following:

- A Wi-Fi capable device running Android OS 2.1 or later (the usage meter features, besides Recent Connections, require Android 2.2 or later).
- A screen with HVGA or higher resolution.
- Users need an iPass account in order for the service to function.

In addition, the user must be connected to the Internet (by Wi-Fi or cellular network) to activate Open Mobile.

Supported Languages

iPass Open Mobile 2.3 is available in English, Simplified Chinese, Traditional Chinese, Dutch, French, German, Italian, Japanese, Korean, Spanish, and (for Android OS 2.2 and later) Thai.

Resolved Issues

This release of Open Mobile 2.3 resolves the following issues:

| Issue ID | Description |
|----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 115736 | In some cases, 3G offload would take place even if Save Password was not enabled. |
| 115731 | Tapping the Send Logs button multiple times would cause the Email Options dialog to open multiple times. |
| 115624 | If Activation by URL failed, the error message would advise the user to re-enter activation information that was not available (because it was part of the URL). The new message will advise the user to re-connect and re-try the link. |

| Issue ID | Description |
|----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 115595 | When an Auto-update was in progress, tapping Check for Update would cause Open Mobile to inadvertently display the Force Close message. This message will no longer be displayed. |
| 115342 | Changing the device current time and date would not trigger an automatic update. |
| 115329 | A domain would not be saved if selected from the Domains drop-down list. |
| 115289 | The default background image would be displayed instead of a branded one. |
| 114938 | In some cases, tapping on Connect to Wi-Fi would cause a spurious message to be displayed that no networks were available. |
| 114901 | After entering an incorrect WPA key, a message reading "Device Error" would be displayed. The new message will advise the user to re-enter the key value. |
| 114876 | In some cases, after restarting the device and launching Open Mobile, the app could display the Force Close message. |
| 111948 | Open Mobile will now capture the USID in the login string as part of SQM data collection. |

Known Limitations

The following limitations are known for Open Mobile 2.3:

| Issue ID | Description |
|-------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 115129, 115039 | On the Android 2.1 or 2.3 OS, a user's credentials may be deleted during an upgrade from Open Mobile 2.1.0.7 to Open Mobile 2.2.0.X. The user will need to re-enter the credentials after the upgrade. |
| 112684 | Branded clients have to be distributed directly using a bundled installer, and if the branding has changed, the bundled installer has to be redistributed (a profile update will not generate the branding changes). |
| 112372 | If the device is connected to your computer by USB and mounted while Open Mobile is running, the app will restart after the device is unmounted and unplugged. This behavior is by design, but it may cause some SQM connection data to be lost. |
| 112362 | Bundled APKs which have PINs set cannot have their included profiles upgraded. |
| N/A | The first billing cycle in the usage meter will start on activation (not beginning of the billing month). |

Known Issues

The following issues are known for Open Mobile 2.3:

| Issue ID | Description |
|----------|------------------------------------------------------------------------------------------------------------------------|
| 110108 | While Open Mobile is auto-connecting, the user may still be notified that iPass networks are available for connection. |
| 107429 | In some user interface elements, the application is referred to as <i>iPass</i> instead of <i>Open Mobile</i> . |

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