

# Open Mobile 2.5.0.100 for Android Release Notes

VERSION 1.1, OCTOBER 2012

This document is a cumulative summary of information on Open Mobile versions 2.5.0.100 and 2.5.0.0.

## The Open Mobile 2.5.0.100 Release

In some cases when GPS settings were enabled and network connectivity was established, Open Mobile could incorrectly indicate that it was not connected to the network. This discrepancy would result in initial activation and update failures. This issue has been resolved with Open Mobile 2.5.0.100.

### Creating a 2.5.0.100 Profile

Customers who distribute a bundled APK should convert any existing new v2.5.0 profile into a new v2.5.0.100 profile.

1. In the Open Mobile Portal, select **Configuration**, then pick **Manage Profiles**.
2. Select the v2.5.0.0 profile that you wish to upgrade to v2.5.0.100.
3. Under **Actions**, pick *Manage*.
  - If the original profile is a Test or Production profile, this will create a copy of profile, in test status.
  - If the profile is an In Progress profile, the profile will be edited directly. Edit the profile as needed.
4. If you are only upgrading the version number to v2.5.0.100, publish the profile. When published (either from In Progress to Test, or from Test to Production), the profile version number will be automatically upgraded to v2.5.0.100.

Distribute an upgraded profile to users by your usual method. For example, if this is a test profile, distribute it to your test users. When the test is complete, you can push the copy to Production status for final distribution.

Customers who do not distribute Open Mobile with a bundled APK need not perform this procedure. The profile update will be performed automatically.

*Due to a limitation in the Open Mobile Portal, the version number of v2.5.0.100 profiles will be shown as 2.5.0. However, when deployed to the client device, the correct version number (v2.5.0.100) will be shown on the Open Mobile **About** screen.*

## New Features in 2.5.x

Open Mobile 2.5.x includes the following new features:

- **Android 4.1 (Jelly Bean) Support:** Open Mobile is now supported on the Android 4.1 OS (Jelly Bean).
- **Billing Period:** Android devices with Mobile Broadband connections will now display usage by billing period, not by month.
- **Improved Reporting:** Crash reporting is now more detailed, to improve troubleshooting.
- **International In-Flight Support:** Open Mobile for Android now supports iPass International In-Flight Wi-Fi connections.
- **Clear Button:** On the **Recent Connections** screen, the new **Clear** button will delete the recent connection history.
- **UI Enhanced for Tablets:** The Open Mobile UI has been enhanced for Google Nexus 7 tablets.

## System Requirements

Using Open Mobile requires the following:

- A Wi-Fi capable device running Android OS 2.2 or later, including Android OS 4.0 or 4.1.
- A screen with HVGA or higher resolution.
- The app can be distributed through the Android Market, private market, web sites, or email.
- Users need an iPass account in order for the service to function. In addition, the user must be connected to the Internet (by Wi-Fi or 3G network) to activate Open Mobile.

## Supported Languages

iPass Open Mobile 2.5.x is available in English, Simplified Chinese, Traditional Chinese, Dutch, French, German, Italian, Japanese, Korean, Spanish, and Thai.

## Resolved Issues

Open Mobile 2.5.x resolves the following issues:

Issue ID	Resolved In Version	Description
118346	2.5.0.100	In some cases when GPS settings were enabled and network connectivity was established, Open Mobile could incorrectly indicate that it was not connected to the network. This would result in initial activation and update failures.
116635	2.5.0.0	In the Open Mobile Portal, the PPR feature is not available for Android clients, and these boxes will no longer be displayed when creating Android clients.

## Known Limitations

The following limitations are known for Open Mobile 2.5.x:



Issue ID	Description
116792	In some cases, on the Samsung Galaxy S2, device, on a bundled APK will not show the correct branded Launcher icon. However, after installation, the correct Launcher icon is installed and displays correctly.
116169	By design, activation with the profile finder is not backwardly compatible with cross-class profile use. For example, if a WiFiMobilize profile is marked as favorite, and on providing a different platform Profile ID, Open Mobile will retrieve the WiFiMobilize favorite profile.
112684	Branded clients have to be distributed directly using a bundled installer, and if the branding has changed, the bundled installer has to be redistributed (a profile update will not generate the branding changes).
112372	If the device is connected to your computer by USB and mounted while Open Mobile is running, the app will restart after the device is unmounted and unplugged. This behavior is by design, but it may cause some SQM connection data to be lost.
112362	Bundled APKs that have PINs set cannot have their included profiles upgraded.

## Known Issues

The following issues are known for Open Mobile 2.5.x:

Issue ID	Description
117142	On the Samsung Galaxy S II device, in some cases, Open Mobile may display a message that a connection was successful before the connection is completed.
117309	During a connection to a Lufthansa In-Flight network, if the user minimizes the browser or navigates to another page, the CAPTCHA page will fail to load. Users should let the connection succeed before minimizing or navigating away from the connection.
116807	Prior to the release of Android 4.0, Open Mobile has been acting as de facto Wi-Fi Manager handling connections without needing much user interaction. Starting in Android 4.0, Android will display the message <i>Sign in to Wi-Fi network</i> in the notification bar, whenever the device has connected to a walled garden network. If the user responds to this notification, the browser is launched to handle Web authentication. Even with Open Mobile installed, this notification cannot be suppressed because the Android 4.0 OS behaves differently than earlier versions. This impact to Open Mobile behavior is cosmetic and may be ignored.
116605	In some cases, Android 4.0 devices may loop in the presence of access points with a non-effective DHCP server. When this occurs, an Open Mobile connection attempt can continue for up to 2 minutes while reporting "Connecting". The user may intervene at any time to either disconnect from the malfunctioning network or initiate a connection to another available network. Device connectivity is not disrupted during these events.
110108	While Open Mobile is auto-connecting, the user may still be notified that iPass networks are available for connection.

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