

Open Mobile 2.7.0.500 for Android Release Notes

VERSION 1.0, JUNE 2013

These release notes contain the latest news and information about iPass Open Mobile 2.7.0.401 for Android.

New Features

iPass Open Mobile 2.7.0.500 for Android is a patch release with some important bug fixes and no new features.

System Requirements

iPass Open Mobile 2.7.0.500 for Android has the following requirements:

- A Wi-Fi capable device running Android OS 2.2 or later.
- A screen with HVGA or higher resolution.
- The app can be distributed through the Android Market, private market, web sites, or email.
- Users need an iPass account in order for the service to function. In addition, the user must be connected to the Internet (by Wi-Fi or 3G network) to activate Open Mobile.

Supported Languages

Open Mobile is available in English, Simplified Chinese, Traditional Chinese, Dutch, French, German, Italian, Japanese, Korean, Spanish, and Thai.

Resolved Issues

This release of Open Mobile 2.7.0.500 resolves the following issues:

Issue ID	Description
121892	Fixed an issue that may have caused trouble logging in to some OpenAccess networks.

Known Limitations

iPass Open Mobile 2.7.0.500 for Android has the following limitations:

Issue ID	Description
119967	If the user connects to a browser-based network with a very low signal strength, the SQM record may show multiple connect and disconnect records due to a limitation in the Android OS.
119086	On some devices (such as the HTC Desire S and HTC Glacier), due to the manufacturer's implementation of Android OS, Open Mobile will be unable to process security certificates for OCR.
118055	After the user enters an invalid 802.1x network credential, an invalid credential error message is displayed. If the user re-enters the correct credentials, Open Mobile may still display an invalid credential error message. This is a limitation of the authentication process on some routers. The user may connect successfully after waiting at least 60 seconds after the initial error to re-enter credentials.
117142	On the Samsung Galaxy S2 device, in some cases, Open Mobile may display a message that a connection was successful before the connection is completed.
116792	In some cases, on the Samsung Galaxy S2, device, on a bundled APK will not show the correct branded Launcher icon. However, after installation, the correct Launcher icon is installed and displays correctly.
116169	By design, activation with the profile finder is not backwardly compatible with cross-class profile use. For example, if a WiFiMobilize profile is marked as favorite, and on providing a different platform Profile ID, Open Mobile will retrieve the WiFiMobilize favorite profile.
112684	Branded clients have to be distributed directly using a bundled installer, and if the branding has changed, the bundled installer has to be redistributed (a profile update will not generate the branding changes).
112372	If an Android device is connected to a PC by USB and mounted while Open Mobile is running, the app will restart after the device is unmounted and unplugged. This behavior is by design, but it may cause some SQM connection data to be lost.
112362	Bundled APKs that have PINs set cannot have their included profiles upgraded.

Known Issues

iPass Open Mobile 2.7.0.500 for Android has the following known issues:

Issue ID	Description
116807	Prior to the release of Android 4.0, Open Mobile has been acting as de facto Wi-Fi Manager handling connections without needing much user interaction. Starting in Android 4.0, Android will display the message <i>Sign in to Wi-Fi network</i> in the notification bar, whenever the device has connected to a walled garden network. If the user responds to this notification, the browser is launched to handle Web authentication. Even with Open Mobile installed, this notification cannot be suppressed because the Android 4.0 OS behaves differently than earlier versions. This impact to Open Mobile behavior is cosmetic and may be ignored.
116605	In some cases, Android 4.0 devices may loop in the presence of access points with a non-effective DHCP server. When this occurs, an Open Mobile connection attempt can continue for up to 2 minutes while reporting "Connecting". The user may intervene at any time to either disconnect from the malfunctioning network or initiate a connection to another available network. Device connectivity is not disrupted during these events.
110108	While Open Mobile is auto-connecting, the user may still be notified that iPass networks are available for connection.

Copyright ©2013, iPass Inc. All rights reserved.

Trademarks

iPass, iPassConnect, ExpressConnect, iPassNet, RoamServer, NetServer, iPass Mobile Office, DeviceID, EPM, iSEEL, iPass Alliance, Open Mobile, and the iPass logo are trademarks of iPass Inc.

All other brand or product names are trademarks or registered trademarks of their respective companies.

Warranty

No part of this document may be reproduced, disclosed, electronically distributed, or used without the prior consent of the copyright holder. Use of the software and documentation is governed by the terms and conditions of the iPass Corporate Remote Access Agreement, or Channel Partner Reseller Agreement. Information in this document is subject to change without notice. Every effort has been made to use fictional companies and locations in this document. Any actual company names or locations are strictly coincidental and do not constitute endorsement.

