


# Open Mobile 3.0.0 for Android Release Notes

VERSION 1.1, OCTOBER 2014

These release notes contain the latest news and information about iPass Open Mobile 3.0.0 for Android.

## New Features and Enhancements

iPass Open Mobile 3.0.0 for Android has the following new features:

- **New User Interface**
  - The Open Mobile main screen readily displays available networks, making it easier for users to check their connection status and choose a network that's near them.
  - Open Mobile utilizes the latest Android designs with a new action bar, equipped with important action items and action overflow.
- **Connection Preferences**
  - This new feature allows users to customize their connection experience by creating lists of networks for Open Mobile always prefer or ignore (regardless of available networks in the area).
- **Travel Preferences**
  - Users can optimize their ability to find and connect to hotspots while offline or traveling by downloading hotspot lists by region (users can switch, add, or remove regions at any time).
- **Hotspot Finder Enhancement**
  - Users can report a hotspot problem while offline by tapping the **Report Hotspot** button (  ) located in the hotspot details screen.
- **Password Assistance**
  - Open Mobile makes it easier to include password retrieval information for users. To attach a customized XML file, log into the **Open Mobile Portal** and navigate to **Configuration** tab > **Manage Profiles** > **Configure Profile** > **Custom Profile Attachments**. .

## System Requirements

iPass Open Mobile 3.0.0 for Android has the following requirements:

- A Wi-Fi capable device running Android OS 2.3 or later.
- A screen with HVGA or higher resolution.
- The app can be distributed through the Android Market, private market, web sites, or email.



- Users need an iPass account in order for the service to function. In addition, the user must be connected to the Internet (by Wi-Fi or 3G network) to activate Open Mobile.

## Supported Languages

Open Mobile is available in English, Simplified Chinese, Traditional Chinese, Dutch, French, German, Italian, Japanese, Korean, Russian, Spanish, and Thai.

## Resolved Issues

This release of Open Mobile 3.0.0 does not resolve any user-impacting issues.

## Known Limitations

iPass Open Mobile 3.0.0 for Android has the following limitations:

Issue ID	Description
125217	Galaxy Note II devices, when paired with the Android 4.3 operating system, create conditions where the Open Mobile Speed Test may not function properly. (This issue may also affect other Samsung devices.)
123566	By design, if auto-connect is disabled, the user will not be able to use the device's native Wi-Fi manager to automatically log in to an iPass hotspot. They will have to connect through Open Mobile.
122924	Users may not be able to utilize the search feature in the Hotspot Finder if their device is running on any version of Android prior to <i>Gingerbread</i> .
119967	If the user connects to a browser-based network with a very low signal strength, the SQM record may show multiple connect and disconnect records due to a limitation in the Android OS.
119086	On some devices (such as the HTC Desire S and HTC Glacier), due to the manufacturer's implementation of Android OS, Open Mobile will be unable to process security certificates for OCR.
118055	After the user enters an invalid 802.1x network credential, an invalid credential error message is displayed. If the user re-enters the correct credentials, Open Mobile may still display an invalid credential error message. This is a limitation of the authentication process on some routers. The user may connect successfully after waiting at least 60 seconds after the initial error to re-enter credentials.
116807	Prior to the release of Android 4.0, Open Mobile has been acting as de facto Wi-Fi Manager handling connections without needing much user interaction. Starting in Android 4.0, Android will display the message <i>Sign in to Wi-Fi network</i> in the notification bar, whenever the device has connected to a walled garden network. If the user responds to this notification, the browser is launched to handle Web authentication. Even with Open Mobile installed, this notification cannot be suppressed because the Android 4.0 OS behaves differently than earlier versions. This impact to Open Mobile behavior is cosmetic and may be ignored.
116792	In some cases, on the Samsung Galaxy S2, device, on a bundled APK will not show the correct branded Launcher icon. However, after installation, the correct Launcher icon is installed and displays correctly.
116169	By design, activation with the profile finder is not backwardly compatible with cross-class profile use. For example, if a WiFiMobilize profile is marked as favorite, and on providing a different platform Profile ID, Open Mobile will retrieve the WiFiMobilize favorite profile.

## Known Issues

iPass Open Mobile 3.0.0 for Android has the following known issues:

Issue ID	Description
116605	In some cases, Android 4.0 devices may loop in the presence of access points with a non-effective DHCP server. When this occurs, an Open Mobile connection attempt can continue for up to 2 minutes while reporting "Connecting". The user may intervene at any time to either disconnect from the malfunctioning network or initiate a connection to another available network. Device connectivity is not disrupted during these events.
110108	While Open Mobile is auto-connecting, the user may still be notified that iPass networks are available for connection.

**Copyright ©2014, iPass Inc. All rights reserved.**

### **Trademarks**

*iPass, iPassConnect, ExpressConnect, iPassNet, RoamServer, NetServer, iPass Mobile Office, DeviceID, EPM, iSEEL, iPass Alliance, Open Mobile, and the iPass logo are trademarks of iPass Inc.*

*All other brand or product names are trademarks or registered trademarks of their respective companies.*

### **Warranty**

*No part of this document may be reproduced, disclosed, electronically distributed, or used without the prior consent of the copyright holder. Use of the software and documentation is governed by the terms and conditions of the iPass Corporate Remote Access Agreement, or Channel Partner Reseller Agreement. Information in this document is subject to change without notice. Every effort has been made to use fictional companies and locations in this document. Any actual company names or locations are strictly coincidental and do not constitute endorsement.*

