

# iPass 3.11 Release Notes for iOS

VERSION 1.0, JUNE 2016

## New Features and Enhancements

- Client connection experience improvements:
  - For user-initiated connections:
    - When iPass fails to connect to GIS or devicescape network, the new client attempt launches an iOS web sheet, providing the user authentication ability outside of iPass. and blacklisting the failed network SSID for 4 hours if it is GIS and 24 hours if it is devicescape.
  - For auto-connected networks:
    - Fails silently. No notifications are shown.
  - Blacklist the network SSID for 4 hours if it is GIS and 24 hours if it is devicescape.
- On iOS 9 devices, one-click activation flow enhanced by eliminating Safari flip-flop
- Support for Brazilian Portuguese
- Changing company branding from Open Mobile to iPass
- Updating of Terms and Conditions with new iPass branding
- SmartConnect added device location information for network blacklisting

## System Requirements

- iOS 9.0 or later
- iOS multitasking support. Examples: iPhone 3GS or later, iPod Touch third generation or later, or iPad second generation or later
- Users need an iPass account in order for the service to function as well as be connected to the Internet (by Wi-Fi or Mobile Broadband) to activate iPass

## Supported Languages

- English, Simplified Chinese, Traditional Chinese, French, German, Italian, Japanese, Korean, Brazilian Portuguese, Russian, Spanish, and Thai



## Resolved Issues

Issue ID	Description
OMI-551	We are disabling autoconnect to any network when in motion. This behavior will affect inflight autoconnection when user is in flight. User may not be connected automatically to GogInflight or Lufthansa inflight networks. This needs to be enhanced to allow autoconnect for certain types of networks..
OMI-553	OMVPN Manager now has the value either Yes/No or True/False rather than sending some invalid junk value.

## Known Limitations

Issue ID	Description
OMI-105	The hotspot preview is saying "No hotspot here" although the balloon help shows that hotspots are available.
OMI-99	In Hotspot Finder panel in main dashboard, client shows nearby network name instead of location information.
OMI-82	More Info page is blank under About settings for iOS White Label clients.
OMI-76	Branded clients crash on launch.
129208	If users upgrade from IPass 3.3.0 to 3.8.0, their credential information may not be saved in Account Settings. If this is the case, users should re-enter their credentials.
126745	A gateway page may appear when a user is connecting to IPass with an AT&T device. If this is the case, a user should cancel or exit this page and continue connecting to IPass.
123066	Due to a limitation in iOS, IPass does not support a Session Timeout Limit less than five minutes (even though this is configurable in the Portal).
120049	Due to a limitation on iOS 6.0 or later, if a user is signed in to a network that they add to the Manual Login list, signing off and signing back in right away through IPass will work as if the network were still an iPass network (and not a Manual Login network). The user can fix this by disconnecting from the network directly through iOS ( <b>Settings &gt; Wi-Fi</b> ) before trying to reconnect.
115964	If IPass is running in the background and the device is switched off, data usage that occurred while IPass was running in the background will not be counted correctly.
N/A	IPass will cache a DHCP-assigned IP address. However, when later attempts to connect are made, no attempt is made to determine if the IP address is valid. As a result, some connections may fail unless the DHCP address is manually refreshed.

## Known Issues

Issue ID	Description
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Issue ID	Description
123579	Although <b>Manual Login Settings</b> functions properly by not allowing IPass to sign into specified networks, the annotation <b>Use iPass Here</b> may accompany a network whose SSID has been entered in <b>Manual Login Settings</b> (due to a limitation in iOS).

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