


# Open Mobile 3.5.0 for iOS Release Notes

VERSION 1.0, JANUARY 2015

These release notes contain the latest news and information about iPass Open Mobile 3.5.0 for iOS.

## New Features and Enhancements

- **Automatic Credential Assignment**
  - This feature allows Open Mobile to silently authenticate users so they don't need to enter (or even remember) a username or password. To enable this feature, contact an iPass admin or Customer Care.
- **New User Interface**
  - Utilizes the latest Apple user interface guidelines for the main screen.
  - Modern and dynamic user interface for the welcome screen.
- **Travel Preferences**
  - Users can enhance their connection experience when traveling or when they're not connected to the Internet by downloading hotspot information belonging to regions they frequently visit. (Users can switch, add, or remove regions at any time).
- **Hotspot Finder Enhancements**
  - Users can report a hotspot problem while offline by tapping the **Report Hotspot** button (  ) located in the hotspot details screen.
- **Password Assistance**
  - Open Mobile makes it easier to include password retrieval information for users. To attach a customized XML file, log into the **Open Mobile Portal** and navigate to **Configuration** tab > **Manage Profiles** > **Configure Profile** > **Custom Profile Attachments**.

## System Requirements

- iOS 7.0 or later.
- iOS multitasking support (for example, iPhone 3GS or later, iPod Touch third generation or later, or iPad second generation or later).
- Users need an iPass account in order for the service to function. In addition, the user must be connected to the Internet (by Wi-Fi or Mobile Broadband) to activate Open Mobile.



## Supported Languages

- English, Simplified Chinese, Traditional Chinese, French, German, Italian, Japanese, Korean, Russian, Spanish, and Thai.

## Resolved Issues

Issue ID	Description
N/A	N/A

## Known Limitations

Issue ID	Description
129208	If users upgrade from Open Mobile 3.3.0 to 3.5.0, their credential information may not be saved in <b>Account Settings</b> . If this is the case, users should re-enter their credentials.
129187	Due to a software limitation, users on iOS 7.1.1 (or later) may not see the Signal Strength message displayed on the Open Mobile main screen.
126745	A gateway page may appear when a user is connecting to Open Mobile with an AT&T device. If this is the case, a user should cancel or exit this page and continue connecting to Open Mobile.
126788	Due to a limitation in iOS, when a user taps on an <b>Activation Code</b> link, a blank Safari page may appear instead of Open Mobile. If this is the case, the user should minimize the Safari window and tap the <b>Activation Code</b> again.
123066	Due to a limitation in iOS, Open Mobile does not support a Session Timeout Limit less than five minutes (even though this is configurable in the Portal).
122868	Wi-Fi Roaming Alerts require a user's device to be running on iOS 6.0 or higher.
120049	Due to a limitation on iOS 6.0 or later, if a user is logged in to a network that they add to the Manual Login list, logging off and logging back in right away through Open Mobile will work as if the network were still an iPass network (and not a Manual Login network). The user can fix this by disconnecting from the network directly through iOS ( <b>Settings &gt; Wi-Fi</b> ) before trying to reconnect.
117751	On branded clients with iOS versions 5.0 or earlier, the app navigation bar does not reflect the modified Navigation Bar Color of the branded client.
117543	The PIN field does not support entry using a non UTF-8 keyboard.
117522	When Open Mobile is installed on an iPad, location services are enabled in the device Settings.
115964	If Open Mobile is running in the background and the device is switched off, data usage that occurred while Open Mobile was running in the background will not be counted correctly.
N/A	Open Mobile will cache a DHCP-assigned IP address. However, when later attempts to connect are made, no attempt is made to determine if the IP address is valid. As a result, some connections may fail unless the DHCP address is manually refreshed.

## Known Issues

Issue ID	Description
123579	Although <b>Manual Login Settings</b> functions properly by not allowing Open Mobile to log into specified networks, the annotation "Use iPass Here" may accompany a network whose SSID has been entered in <b>Manual Login Settings</b> (due to a limitation in iOS).

**Copyright ©2015, iPass Inc. All rights reserved.**

### **Trademarks**

*iPass, iPassConnect, ExpressConnect, iPassNet, RoamServer, NetServer, iPass Mobile Office, DeviceID, EPM, iSEEL, iPass Alliance, Open Mobile, and the iPass logo are trademarks of iPass Inc.*

*All other brand or product names are trademarks or registered trademarks of their respective companies.*

### **Warranty**

*No part of this document may be reproduced, disclosed, electronically distributed, or used without the prior consent of the copyright holder. Use of the software and documentation is governed by the terms and conditions of the iPass Corporate Remote Access Agreement, or Channel Partner Reseller Agreement. Information in this document is subject to change without notice. Every effort has been made to use fictional companies and locations in this document. Any actual company names or locations are strictly coincidental and do not constitute endorsement.*

