

Open Mobile 1.1.0 for Windows Phone Release Notes

VERSION 1.0, MAY 2014

These release notes contain the latest news and information about Open Mobile 1.1.0 for Windows Phone.

New Features and Enhancements

- **Credential-Free Authentication**
 - If this feature is enabled (through the Open Mobile Portal), users will not have to enter or update their credentials (username, password, etc.). The username will be based on the user's email and the password will be dynamically-generated when they activate.
- **Hotspot Finder Enhancements**
 - Added an offline database to the hotspot finder feature that allows users to download a list of iPass hotspots they can later access without an Internet connection. To find this feature on the Open Mobile main screen, tap **More** (three dots) and then tap **Download Hotspot Lists**. After downloading, tap the **Hotspots** button on the welcome screen.
 - Added a feature allowing users to report hotspot problems.
 - Improved hotspot filtering.
- **Localization**
 - Open Mobile now supports French, German, Japanese, and Spanish.
- **Custom Help Facility**
 - Build a custom help facility for users by uploading a help file to the Open Mobile Portal.

System Requirements

- Wi-Fi capable Windows 8 phone.
- Users need an iPass account in order for the service to function. In addition, the user must be connected to the Internet, have an Activation Code, and (if necessary) a PIN to activate Open Mobile.

Supported Languages

- English, French, German, Japanese, and Spanish.



Resolved Issues

Issue ID	Description
123945	Users should be able to easily re-connect to Gogo Inflight after logging off.
123860	The Activate button on the Gogo Inflight CAPTCHA page should look and function properly.

Known Limitations

Issue ID	Description
125099	In some cases (due to a Windows Phone limitation), the Open Mobile welcome screen may crash if a user switches Wi-Fi off in the app and taps the back button quickly.
122640	It is possible that not all Wi-Fi networks will allow a user to log off. Because of this, using the Open Mobile log off option may not result in an actual log off.
122235	Users may have trouble connecting if their browser launches before Open Mobile has the chance to log them in. If this is the case, a user should exit the browser that appears, return to the Open Mobile welcome screen, and then tap on the Log In button.

Known Issues

Issue ID	Description
123700	In some instances, the correct network name may not be properly displayed on the dashboard. A user can refresh their network list to fix the problem. (Please note that refreshing the network list may slow down certain tasks on Open Mobile.)
123454	Occasionally, a user may receive an error message informing them that their attempt to send a log failed. The problem is the log might be too large to send (at that moment). The user should try to send a log later as Open Mobile is constantly working to reduce the size of logs.

