

# Open Mobile Portal 2.5 Release Notes

VERSION 1.0, MARCH 2012

These release notes contain the latest news about Open Mobile Portal 2.5, including:

- New features and enhancements
- Technical requirements
- Known issues

## New Features and Enhancements

Open Mobile Portal 2.5 includes these new features and enhancements:

- **Android Features:**
  - Unicode support for client brands
  - Support for Android client version 2.3.0
  - Support for WiFi Mobilize 1.2.0
- **iOS Features:**
  - Support for dtac WiFi Roaming 1.0
- **Service Packages:** new option to share and delete directories.
- **Enabled context sensitive help**
- **Roles:** new history table added.
- **High Availability:** Portal will now continue to work even if a database is unavailable.
- **Enhanced Reports:**
  - Additional Paid Network column in the Connection Summary, User Activity, and Connection Data reports.
  - Streamlined: Recent Activity report removed and all references redirected to the User Activity Report.

## Technical Requirements

Using the iPass Open Mobile Portal requires an Internet connection and one of the following browsers, with both JavaScript and Adobe Flash Player 10 enabled:



- Internet Explorer version 8 or later.
- Mozilla Firefox version 3.5 or later.

## Resolved Issue

The following issue has been resolved for this release of the Open Mobile Portal:

Issue ID	Description
115548	When you delete a published version of a profile (2.000 or 3.000 for example), you no longer have to republish the profile to production for the profile update to work.
115262	If device notification is enabled for a Windows 2.x brand and the message is not custom and localized in Japanese, there is now a default Japanese message.
113755	After creating a brand as part of a service package, and deleting the platforms to which that brand was assigned, and then attempting to create a new brand with the same name as an old one, the Portal will report that the brand name is already in use even if the brand is no longer visible in the list of brands.

## Known Issues

The following issues are known for this release of the Open Mobile Portal:

Issue ID	Description
115672	When you remove access to create certain software versions in a service package, child accounts with brands created for that software version will see those brands as inactive, and they will always be viewed as Windows 1.x brands.
115379	In <b>Manage Brands</b> , for Windows clients 2.x, the installer preview will not match the actual installer image.
115561	It is possible for a child company to create a custom directory with the same name as the parent company (so that two custom directories share the same name with no indication of which company created the directory).
115290	Wifi Mobilize 1.1.0 brands are shown for Open Mobile 2.2.0 for Android profiles.
115274	If the same image file is used for the Provider logo in a Service Package and the logo for a client brand that is applied to a profile using that Service Package, the profile cannot be published. Make sure you use unique names for the Provider Logo image file and any image file you use in client branding.
115261	When configuring the domain for a profile account, you will get an error if you select <b>Use the following Domain</b> and enter a registered domain in the unregistered domain list then click <b>Save</b> .
114393	For Android 2.2 profiles, the iPass default brand is erroneously shown in the Brands page when a profile is migrated from Android 2.1 to Android 2.2.
114339	Brand sharing allows a brand to be shared with a child customer, even though the service package has not been assigned to the child company.
114282	The font will appear very large in the emailed Trial and Pilot agreements.
114040	Accounts can be saved without entering an authentication format. If so, then the client will try to authenticate with an empty format (and fail).
113766	The first service package published by a partner admin becomes the default package, without giving any warning.
113213	In Windows 1.4.x clients, the same message is configured for all required endpoint applications. If this client is migrated to Windows 2.x, this message will be used as the default for all required applications. This can result in a confusing user experience as the same message is displayed multiple times. When migrating from 1.4.x clients, make sure to configure different messages for each required application.

Issue ID	Description
107283	Use of some foreign-language characters (for example, å, ä or ö) in a profile name will lead to a “corrupt profile” error when the profile is installed.
107225	Branding live preview does not show changes to the application bar.
105232	If the user is on the Export Data report when the Portal times out, it is still possible to download the report by clicking the download link.

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