Open Mobile Portal 2.7 Release Notes

VERSION 1.2, JUNE 2012

These release notes contain the latest news about Open Mobile Portal 2.7 including:

- New features and enhancements
- Technical requirements
- Known issues

New Features and Enhancements

Open Mobile Portal 2.7 includes these new features and enhancements:

- **Custom Profile Attachment:** available for Windows 2.1.3 and later clients, added the ability to create custom profile attachments (scripts and executables for custom VPN integration, event actions, quick launch, or conflict detection).
- **In-context Help Links:** page-level help links to a full online help site, and an option in Portal Preferences to remove these links from branded versions of the Portal
- **Connect Before Logon enhancement:** available for Windows 2.2 clients and later, an account can be selected for single sign-on to networks (and possibly for Windows Logon or VPN connections).
- **Event Action enhancement:** available for Windows client 2.2 and later, Wi-Fi connection types can now be configured for Event Actions.
- **VPN Integration enhancement:** available for Windows 2.2 clients and later, connection timeout is now configurable.
- **Account Token Support:** added to Juniper and Cisco AnyConnect VPN integrations for Windows 2.2 clients and later.
- **Additional Directory Support:** added Lufthansa in-flight directory
- **Improved Performance of Reports:** the amount of time might take to download a large Connection Data Report has been greatly reduced.
- **Hosted Authentication support:** added the ability to create an Administrator from a company using hosted authentication (Hosted Admin).
- **Migration Support:** for Android clients from version 2.3.0 to 2.4.0
- **ERP Integration:** Invoices & Payments have been integrated with the ERP system.
- **New Forms:** including Setup Authentication, Add Production Account, and Add Pilot Account.

Technical Requirements

Using the iPass Open Mobile Portal requires an Internet connection and one of the following browsers with both JavaScript and Adobe Flash Player 10 enabled:

- Internet Explorer version 8 or later.
- Mozilla Firefox version 3.5 or later.

Resolved Issues

The following issue has been resolved for this release of the Open Mobile Portal:

Issue ID	Description
116842	To improve performance for the User Activity report, the report now sorts by Start Time instead of User ID by default.
116406	The dropdown menus on the **Manage Profile** page no longer remain cutoff in the browser.
116381	It takes much less time to download the Connection Data report.
116377	The experience of creating a Wifi Mobilize Android profile from an existing Open Mobile profile will no longer create an error.
116372	iOS favorite profiles created from an existing Windows profile that only has Username defined in the Account configuration will now also have domain and password by default.
115261	When configuring the domain for a profile account, selecting **Use the following Domain** and entering a registered domain in the unregistered domain list no longer causes an error when you click **Save**.
114282	The font no longer may appear large in the emailed Trial and Pilot agreements.
114035	On the **Manage Assignments** page under the **Service Package** tab, if two or more child accounts (with separate company IDs) share the same name, they can now both show up in a search.

Known Issues

The following issues are known for this release of the Open Mobile Portal:

Issue ID	Description
	If a profile is in test mode, there will not be a migration option. Before migrating a profile, make sure it is published to production (or delete the test version of the profile) so that it is no longer in test mode.
117105	In the **Child Account** tab, if the user submits a Re-sign contract form without entering all of the required fields in the **Pricing** tab, then returns to the **Pricing** tab, some of the **Additional Pricing** fields may be missing.
117031	In the **Child Account** tab, when you select a child account and click **View Requests**, **Re-sign contract** does not appear in the **Request Type** dropdown menu.
116909	On some Firefox browsers, when navigating to the Login Page, the user may have to click on the Username field before entering their Username (instead simply entering the Username after the page loads).
116885	A profile may still be marked with a red Favorite star even after production version of the profile was deleted.
116800	In the **Child Account** tab, when you click **View Requested Child Account** to finish and submit a request you created earlier, the **Continue** and **Submit Form** buttons may not appear.
116590	If a production version of a profile is deleted right after it has been created, returning to the test version of the profile and publishing to production may produce an error. If this is encountered, the user should edit the profile,

Issue ID	Description
	publish it to test, and then publish it to production.
116083	An extra vertical scroll bar may appear in the Resign Contract Form.
116533	Occasionally on the Manage Profiles page, the **Select an Action** dropdown menu will not work (it will be grayed-out and display an error message). To fix this, log out, clear the browsing history, and log in again.
116379	When publishing a Wifi Mobilize Android client, entering a floating point value (such as 1.0) in the Code Version field will prevent the client from being built by the packager. There is currently no warning to prevent this.
116345	Profiles for Android clients version 1.1.1 and below can no longer be published, but the button to publish still appears and the error messaging may make the issue clear.
115824	When a Portal Brand shared with a child account through a Service Package has been changed, the former Portal Brand will not be viewable and will disappear when the new Portal Brand is activated.
115561	It is possible for a child company to create a custom directory with the same name as the parent company (so that two custom directories share the same name with no indication of which company created the directory).
115379	In **Manage Brands**, for Windows clients 2.x, the installer preview will not match the actual installer image.
115290	Wifi Mobilize 1.1.0 brands are shown for Open Mobile 2.2.0 for Android profiles.
115274	If the same image file is used for the Provider logo in a Service Package and the logo for a client brand that is applied to a profile using that Service Package, the profile cannot be published. Make sure you use unique names for the Provider Logo image file and any image file you use in client branding.
114528	Due to a limitation in Excel, the User Activity report will be cut off after 65,535 records. If you are running into this limitation, reduce the date or User ID range of your search query.
114339	Brand sharing allows a brand to be shared with a child customer, even though the service package has not been assigned to the child company.
114040	Accounts can be saved without entering an authentication format. If so, then the client will try to authenticate with an empty format (and fail).
113213	In Windows 1.4.x clients, the same message is configured for all required endpoint applications. If this client is migrated to Windows 2.x, this message will be used as the default for all required applications. This can result in a confusing user experience as the same message is displayed multiple times. When migrating from 1.4.x clients, make sure to configure different messages for each required application.
107283	Use of some foreign-language characters (for example, å, ä or ö) in a profile name will lead to a "corrupt profile" error when the profile is installed.
107225	Branding live preview does not show changes to the application bar.
105232	If the user is on the Export Data report when the Portal times out, it is still possible to download the report by clicking the download link.