

# Open Mobile Portal 2.10 Release Notes

VERSION 1.0, NOVEMBER 2012

These release notes contain the latest news about Open Mobile Portal 2.10 including:

- New features and enhancements
- System requirements
- Resolved and known issues

## New Features and Enhancements

Open Mobile Portal 2.10 includes these new features and enhancements:

- **Support for Open Mobile 2.3.0 for Windows**
  - Windows 8 Support
- **Support for Open Mobile 1.0.x for Windows Touch**
  - Profile activation
- **Support for Open Mobile 3.0.0 for iOS**
  - Enable Auto-Login while application is in the background
- **Support for Open Mobile 2.6.0 for Android**
  - Ability to enable/disable auto-connect
- **Manage Account page**
  - Added a page in the **Account** tab where Administrators can add inflight service to their account, cancel services, and view pending requests.

## System Requirements

Using the iPass Open Mobile Portal requires an Internet connection and one of the following browsers with both JavaScript and Adobe Flash Player 10 or later enabled:

- Internet Explorer version 8 or later.
  - *If you are using Internet Explorer 8, Compatibility Mode must be turned off.*
- Mozilla Firefox version 12 or later.
- Google Chrome (latest version).

## Resolved Issues

The following issue has been resolved for this release of the Open Mobile Portal:

Issue ID	Description
118759	The Top Ten Users list in the Usage Summary Report will no longer include users with OMB of usage.
118394	When migrating a profile, the user no longer will see versions of the software that should not be available (resulting in an error message).

## Known Issues

The following issues are known for this release of the Open Mobile Portal:

Issue ID	Description
118736	If a company is assigned a service package with certain directory settings (such as pre-assigned directories), when a user at that company tries to create a profile for one platform (such as Android) from another platform (such as Windows), the following notification will display even though it should not: "The Directory Settings for your account have been changed. As a result, you might have to re-assign directories for this profile." This notification can be ignored.
118495	A delegated account manager may see the <b>Child Account</b> tab when they switch to a company that should not have child accounts.
118411	Viewing a configuration for <b>Networks and Policies &gt; Dial</b> that has been saved may not show the <b>Include Unique Session ID</b> setting you saved (even though it has been correctly saved in the profile).
118532	Some records may show a few more sessions than there should be and sessions with no duration recorded. This has been observed when there is profile activity (such as a profile update) during a session, and we are investigating other possible causes.
118236	If an invalid image file was used in the branding, the profile will fail to build and there may not be an error message giving a reason for the failure.
117538	For the <b>Connection Profiler</b> feature, it is possible for a user to delete all of the default test server URLs without a warning. In order to get the default test server URL back, the user should cancel the change and return to the <b>Connection Profiler</b> page again.
116928	The User Activity report may freeze the browser for several seconds while it loads.
116842	Sometimes an "Unexpected Error" message will appear when downloading a User Activity report. If you see an unexpected error when downloading the User Activity report: <ol style="list-style-type: none"><li>1. Close the "Unexpected Error" dialog box.</li><li>2. Click the <b>Download Report</b> link in the right side of the page.</li><li>3. Save the file.</li></ol>
116379	When publishing a Wifi Mobilize Android client, entering a floating point value (such as 1.0) in the Code Version field will prevent the client from being built by the packager. There is currently no warning to prevent this.
116345	Profiles for Android clients version 1.1.1 and below can no longer be published, but the button to publish still appears and the error messaging may make the issue clear.
115561	It is possible for a child company to create a custom directory with the same name as the parent company (so that two custom directories share the same name with no indication of which company created the directory).
115379	In <b>Manage Brands</b> , for Windows clients 2.x, the installer preview will not match the actual installer image.
115274	If the same image file is used for the Provider logo in a Service Package and the logo for a client brand that is applied to a profile using that Service Package, the profile cannot be published. Make sure you use unique names for the Provider Logo image file and any image file you use in client branding.

Issue ID	Description
114339	Brand sharing allows a brand to be shared with a child customer, even though the service package has not been assigned to the child company.
114040	Accounts can be saved without entering an authentication format. If so, then the client will try to authenticate with an empty format (and fail).
113213	In Windows 1.4.x clients, the same message is configured for all required endpoint applications. If this client is migrated to Windows 2.x, this message will be used as the default for all required applications. This can result in a confusing user experience as the same message is displayed multiple times. When migrating from 1.4.x clients, make sure to configure different messages for each required application.
107283	Use of some foreign-language characters (for example, å, ä or ö) in a profile name will lead to a "corrupt profile" error when the profile is installed.
107225	Branding live preview does not show changes to the application bar.
105232	If the user is on the Export Data report when the Portal times out, it is still possible to download the report by clicking the download link.

## Known Limitations

The following limitations are known for this release of the Open Mobile Portal:

Issue ID	Description
117722	When viewing the Open Mobile Portal with Internet Explorer, you may get an error message that you need to upgrade. A workaround is turning off compatibility mode by clicking <b>Tools</b> and then clicking <b>Compatibility View</b> to uncheck it.

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