

# Open Mobile Portal 2.11 Release Notes

VERSION 1.1, FEBRUARY 2013

These release notes contain the latest news about Open Mobile Portal 2.11 including:

- New features and enhancements
- System requirements
- Resolved and known issues

## New Features and Enhancements

Open Mobile Portal 2.11 includes these new features and enhancements:

- **Support for Open Mobile 2.4.0 for Windows**
  - Added Spanish language support.
  - Added Junos Pulse VPN support.
- **Support for Open Mobile 2.2.0 for Mac**
  - Added Speed Test configuration.
  - Added Software Upgrade script.
- **Support for WiFi Mobilize 1.5.0 for Android**
  - Added auto-connect feature support
- **Saved Reports**
  - New page where User Activity and Devices & Platforms reports are saved (by clicking the new **Save for later** button).
  - Allows the user to run a report and then access it later.
- **Manage Data Devices**
  - New page where mobile data devices can be viewed and managed. Administrators can request activation, suspension, or deactivation here, as well as edit the device holder and department.
  - This page replaces the Mobile Data Console, which is no longer available on the Legacy Portal (portal.ipass.com). However, ordering mobile data devices still happens through the Legacy Portal (portal.ipass.com).
- **Invoice History Enhancement**
  - Invoices can be downloaded as a PDF.

- Invoices are linked to Payment History.
- **Aging Balance Enhancement**
  - Aging Balance will now be calculated from the invoice due date rather than the invoice date. This page in the Open Mobile Portal will now replace the page in the Legacy Portal (portal.ipass.com), which is no longer available.
- **Sales Tax**
  - New page listing sales tax charged to each company.
- **Enhanced Download Instructions**
  - Improved the download instructions for the Android and iOS clients.

## System Requirements

Using the iPass Open Mobile Portal requires an Internet connection and one of the following browsers with both JavaScript and Adobe Flash Player 10 or later enabled:

- Internet Explorer version 8 or later.  
 ■ *If you are using Internet Explorer 8, Compatibility Mode must be turned off.*
- Mozilla Firefox version 12 or later.
- Google Chrome (latest version).

## Resolved Issues

The following issue has been resolved for this release of the Open Mobile Portal:

Issue ID	Description
118736	If a company is assigned a service package with certain directory settings (such as pre-assigned directories), when a user at that company tries to create a profile for one platform (such as Android) from another platform (such as Windows), an incorrect notification will no longer display.
118495	A delegated account manager will not see the <b>Child Account</b> tab when they switch to a company that should not have child accounts.
118411	Viewing a configuration for <b>Networks and Policies &gt; Dial</b> now shows the <b>Include Unique Session ID</b> setting that was saved.
116379	When publishing a Wifi Mobilize Android client, entering a floating point value (such as 1.0) in the Code Version field will now result in an error message.

## Known Issues

The following issues are known for this release of the Open Mobile Portal:

Issue ID	Description
119931	Android packages with uppercase letters will fail to install, and there is currently no error message preventing the user from naming an Android package with an uppercase letters.
119513	For Mac and Android clients, branding elements with a + symbol in the file name may fail to update.
119427	Some error messages in the Report tab may not be localized.
119040	When downloading a client on a Mac, the <b>Hide Extensions</b> option should not be turned on (make sure the box is unchecked) or the file may save without an extension.
118333	When branding a profile, an error message will not display if the customized splash screen, launcher, and notification icons are uploaded with spaces in their name (and a client built with those files incorrectly uploaded will not display them).
118532	Some records may show a few more sessions than there should be and sessions with no duration recorded. This has been observed when there is profile activity (such as a profile update) during a session, and we are investigating other possible causes.
118236	If an invalid image file was used in the branding, the profile will fail to build and there may not be an error message giving a reason for the failure.
117538	For the <b>Connection Profiler</b> feature, it is possible for a user to delete all of the default test server URLs without a warning. In order to get the default test server URL back, the user should cancel the change and return to the <b>Connection Profiler</b> page again.
116928	The User Activity report may freeze the browser for several seconds while it loads.
116842	Sometimes an "Unexpected Error" message will appear when downloading a User Activity report. If you see an unexpected error when downloading the User Activity report: <ol style="list-style-type: none"> <li>1. Close the "Unexpected Error" dialog box.</li> <li>2. Click the <b>Download Report</b> link in the right side of the page.</li> <li>3. Save the file.</li> </ol>
116345	Profiles for Android clients version 1.1.1 and below can no longer be published, but the button to publish still appears and the error messaging may make the issue clear.
115561	It is possible for a child company to create a custom directory with the same name as the parent company (so that two custom directories share the same name with no indication of which company created the directory).
115379	In <b>Manage Brands</b> , for Windows clients 2.x, the installer preview will not match the actual installer image.
115274	If the same image file is used for the Provider logo in a Service Package and the logo for a client brand that is applied to a profile using that Service Package, the profile cannot be published. Make sure you use unique names for the Provider Logo image file and any image file you use in client branding.
114339	Brand sharing allows a brand to be shared with a child customer, even though the service package has not been assigned to the child company.
114040	Accounts can be saved without entering an authentication format. If so, then the client will try to authenticate with an empty format (and fail).
113213	In Windows 1.4.x clients, the same message is configured for all required endpoint applications. If this client is migrated to Windows 2.x, this message will be used as the default for all required applications. This can result in a confusing user experience as the same message is displayed multiple times. When migrating from 1.4.x clients, make sure to configure different messages for each required application.
107283	Use of some foreign-language characters (for example, å, ä or ö) in a profile name will lead to a "corrupt profile" error when the profile is installed.
107225	Branding live preview does not show changes to the application bar.

Issue ID	Description
105232	If the user is on the Export Data report when the Portal times out, it is still possible to download the report by clicking the download link.

## Known Limitations

The following limitations are known for this release of the Open Mobile Portal:

Issue ID	Description
117722	When viewing the Open Mobile Portal with Internet Explorer, you may get an error message that you need to upgrade. A workaround is turning off compatibility mode by clicking <b>Tools</b> and then clicking <b>Compatibility View</b> to uncheck it.

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