

Open Mobile Portal 2.12 Release Notes

VERSION 1.0, FEBRUARY 2013

These release notes contain the latest news about Open Mobile Portal 2.12 including:

- New features and enhancements
- System requirements
- Resolved and known issues

New Features and Enhancements

Open Mobile Portal 2.12 includes these new features and enhancements:

- **Support for Open Mobile 2.4.0 for Windows**
 - Additional support for the Speed Test feature (Connection Profiler)
 - Support for user-configured VPN integration
 - Support for Internet Connection Sharing
 - Additional certificate support for On-Campus Roaming
- **Support for Open Mobile 2.4.0 Lite for Windows**
 - Support for user-configured VPN integration
- **User Interface Enhancement**
 - Redesigned tabs with dropdown navigation
 - **Upload Networks** changed to **Custom Networks**
- **Enhanced Wi-Fi Directory Support**
 - View Wi-Fi directories on the new **Wi-Fi Directories** page
 - Search for networks within a directory by SSID
- **Support for Safari**
 - Certified on Safari 5.1.7 for Mac.
- **RoamServer Test Tool**
 - New tool to test your RoamServer.
- **Roles Enhancement**
 - **Manage Customer Assignment** added to **Manage Roles** to assign a role to a child company

- **Search Enhancement**

- Search by Company Name or Company ID

System Requirements

Using the iPass Open Mobile Portal requires an Internet connection and one of the following browsers with both JavaScript and Adobe Flash Player 10 or later enabled:

- Internet Explorer version 8 or later.
■ *If you are using Internet Explorer 8, Compatibility Mode must be turned off.*
- Mozilla Firefox version 12 or later.
- Google Chrome (latest version).
- Apple Safari version 5.1.7 on the Mac

Resolved Issues

The following issue has been resolved for this release of the Open Mobile Portal:

Issue ID	Description
120115	It is no longer possible for child companies to have a role that their parent company does not have.
119931	There is now an error message preventing the user from naming an Android package with uppercase letters.
119513	Branding elements with a + symbol in the filename will now cause an error message to display.
119427	All error messages in the Report tab are now localized.
118333	When branding a profile, an error message will now display if the customized splash screen, launcher, and notification icons are uploaded with spaces in their name.

Known Issues

The following issues are known for this release of the Open Mobile Portal:

Issue ID	Description
120089	When the User Activity report is downloaded to Excel, the Session IDs are no longer case-sensitive (as they should be), and this means that the hyperlink between Session IDs and the VPN sessions may not work properly.
118532	Some records may show a few more sessions than there should be and sessions with no duration recorded. This has been observed when there is profile activity (such as a profile update) during a session, and we are investigating other possible causes.
118236	If an invalid image file was used in the branding, the profile will fail to build and there may not be an error message giving a reason for the failure.
117538	For the Connection Profiler feature, it is possible for a user to delete all default test server URLs without a warning. In order to get the default test server URL back, the user should cancel the change and return to the Connection Profiler page again.
116928	The User Activity report may freeze the browser for several seconds while it loads.
116842	Sometimes an "Unexpected Error" message will appear when downloading a User Activity report. If you see an unexpected error when downloading the User Activity report: <ol style="list-style-type: none"> 1. Close the "Unexpected Error" dialog box. 2. Click the Download Report link in the right side of the page. 3. Save the file.
116345	Profiles for Android clients version 1.1.1 and below can no longer be published, but the button to publish still appears and the error messaging may make the issue clear.
115561	It is possible for a child company to create a custom directory with the same name as the parent company (so that two custom directories share the same name with no indication of which company created the directory).
115379	In Manage Brands , for Windows clients 2.x, the installer preview will not match the actual installer image.
115274	If the same image file is used for the Provider logo in a Service Package and the logo for a client brand that is applied to a profile using that Service Package, the profile cannot be published. Make sure you use unique names for the Provider Logo image file and any image file you use in client branding.
114339	Brand sharing allows a brand to be shared with a child customer, even though the service package has not been assigned to the child company.
114040	Accounts can be saved without entering an authentication format. If so, then the client will try to authenticate with an empty format (and fail).
113213	In Windows 1.4.x clients, the same message is configured for all required endpoint applications. If this client is migrated to Windows 2.x, this message will be used as the default for all required applications. This can result in a confusing user experience as the same message is displayed multiple times. When migrating from 1.4.x clients, make sure to configure different messages for each required application.
107283	Use of some foreign-language characters (for example, å, ä or ö) in a profile name will lead to a "corrupt profile" error when the profile is installed.
107225	Branding live preview does not show changes to the application bar.
105232	If the user is on the Export Data report when the Portal times out, it is still possible to download the report by clicking the download link.

Known Limitations

The following limitations are known for this release of the Open Mobile Portal:

Issue ID	Description
119040	When downloading a client on a Mac, the Hide Extensions option should not be turned on (make sure the box is unchecked) or the file may save without an extension.
117722	When viewing the Open Mobile Portal with Internet Explorer, you may get an error message that you need to upgrade. A workaround is turning off compatibility mode by clicking Tools and then clicking Compatibility View to uncheck it.

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