

Open Mobile Portal 2.8 Release Notes

VERSION 1.4, AUGUST 2012

These release notes contain the latest news about Open Mobile Portal 2.8 including:

- New features and enhancements
- System requirements
- Resolved and known issues

New Features and Enhancements

Open Mobile Portal 2.8 includes these new features and enhancements:

- **Support for Open Mobile for Windows 2.2.0**
 - Connection Profiler to test the quality of network connections (either automatically or manually through the user interface)
 - Language Selection Settings (the language can now be set to English, German, French, or Japanese)
 - Support for SMS in ODF (SMS capabilities added to ODF integrations)
- **Support for Open Mobile Express for Windows 2.2.0**
 - Language Selection Settings (language can now be set to English, German, French, or Japanese)
- **Forced Auto-Connect Enhancement**
 - On Android clients, forced auto-connect is now available for iPass directories (previously it was only available for custom directories)
- **Login page redesigned** (new look)
- **Support for Lufthansa In-flight** as a regular directory (it is no longer labeled premium).
- **Legacy Portal Self Registration**
 - Legacy Portal users can now register for the Open Mobile Portal through the Legacy Portal (portal.ipass.com).
- **Hosted Administrator Enhancements**
 - Forgot Password (instructions to change the password can be emailed to the Hosted Administrator if they forget their password through a link on the login page)
 - Reset Password (the password will be reset the first time a Hosted Administrator logs in and can be



- reset if the password is forgotten)
- High Availability of Hosted Administrator authentication

System Requirements

Using the iPass Open Mobile Portal requires an Internet connection and one of the following browsers with both JavaScript and Adobe Flash Player 10 or later enabled:

- Internet Explorer version 8 or later.
- Mozilla Firefox version 12 or later.

Resolved Issues

The following issue has been resolved for this release of the Open Mobile Portal:

Issue ID	Description
117105	In the Child Account tab, if the user submits a Re-sign contract form without entering all of the required fields in the Pricing tab, then returns to the Pricing tab, some of the Additional Pricing fields are no longer missing.
117031	In the Child Account tab, when you select a child account and click View Requests , Re-sign contract now always appears in the Request Type dropdown menu.
116909	On some Firefox browsers, when navigating to the Login Page, the user no longer has to click on the Username field before entering their Username.
116885	A profile will no longer be marked with a red Favorite star after the production version of the profile is deleted.
116800	In the Child Account tab, when you click View Requested Child Account to finish and submit a request you created earlier, the Continue and Submit Form buttons now always appear.
116083	An extra vertical scroll bar no longer appears in the Resign Contract Form.
115824	The list of Portal brands available to a child account are now checked against the Portal brands that are allowed by the most recent version of the Service Package (so brands that were available before a change to the Service Package no longer appear on the list).

Known Issues

The following issues are known for this release of the Open Mobile Portal:

Issue ID	Description
117745	<p>ODF files uploaded to the Open Mobile Portal now require the following two elements in the <DeviceSettings> XML block:</p> <pre><SMSSend> false </SMSSend> <SMSReceive> false </SMSReceive></pre> <p>Besides <code>SampleMBLiteGprsWithSMS.xml</code>, these elements have to be added to the sample files downloaded from Device Support > Create Device Support before they are uploaded to the Open Mobile Portal.</p> <p>In a future Open Mobile Portal release, these elements will no longer be required.</p>
n/a	<p>Before Windows client 2.0.0, if proxy setting were not configured in the profile, proxy settings were enabled by default (and the client would authenticate using local Windows domain credentials). Starting at Windows client 2.0.0, if proxy settings were not configured in the profile, proxy settings were not enabled by default. If you created any profiles for Windows client 2.0.0 or later that need proxy settings enabled, please make sure you review that profile's proxy settings. In future releases of the Portal, Proxy Settings will be enabled by default for all Windows 2.0.0 clients and above.</p>
117563	<p>After a user registers for the Open Mobile Portal from the Legacy Portal (portal.ipass.com) and is redirected to the login page, the URL remains on the registration page. This could cause the user to bookmark or save the registration page instead of the login page.</p>
116842	<p>Sometimes an "Unexpected Error" message will appear when downloading a User Activity report. If you see an unexpected error when downloading the User Activity report:</p> <ol style="list-style-type: none"> 1. Close the "Unexpected Error" dialog box. 2. Click the Download Report link in the right side of the page. 3. Save the file.
116590	<p>If a production version of a profile is deleted right after it has been created, returning to the test version of the profile and publishing to production may produce an error. If this is encountered, the user should edit the profile, publish it to test, and then publish it to production.</p>
116533	<p>Occasionally on the Manage Profiles page, the Select an Action dropdown menu will not work (it will be grayed-out and display an error message). To fix this, log out, clear the browsing history, and log in again.</p>
116379	<p>When publishing a Wifi Mobilize Android client, entering a floating point value (such as 1.0) in the Code Version field will prevent the client from being built by the packager. There is currently no warning to prevent this.</p>
116345	<p>Profiles for Android clients version 1.1.1 and below can no longer be published, but the button to publish still appears and the error messaging may make the issue clear.</p>
115561	<p>It is possible for a child company to create a custom directory with the same name as the parent company (so that two custom directories share the same name with no indication of which company created the directory).</p>
115379	<p>In Manage Brands, for Windows clients 2.x, the installer preview will not match the actual installer image.</p>
115290	<p>Wifi Mobilize 1.1.0 brands are shown for Open Mobile 2.2.0 for Android profiles.</p>
115274	<p>If the same image file is used for the Provider logo in a Service Package and the logo for a client brand that is applied to a profile using that Service Package, the profile cannot be published. Make sure you use unique names for the Provider Logo image file and any image file you use in client branding.</p>
114339	<p>Brand sharing allows a brand to be shared with a child customer, even though the service package has not been assigned to the child company.</p>
114040	<p>Accounts can be saved without entering an authentication format. If so, then the client will try to authenticate with an empty format (and fail).</p>

Issue ID	Description
113213	In Windows 1.4.x clients, the same message is configured for all required endpoint applications. If this client is migrated to Windows 2.x, this message will be used as the default for all required applications. This can result in a confusing user experience as the same message is displayed multiple times. When migrating from 1.4.x clients, make sure to configure different messages for each required application.
107283	Use of some foreign-language characters (for example, å, ä or ö) in a profile name will lead to a "corrupt profile" error when the profile is installed.
107225	Branding live preview does not show changes to the application bar.
105232	If the user is on the Export Data report when the Portal times out, it is still possible to download the report by clicking the download link.

Known Limitations

The following limitations are known for this release of the Open Mobile Portal:

Issue ID	Description
117722	When viewing the Open Mobile Portal with Internet Explorer, you may get an error message that you need to upgrade. A workaround is turning off compatibility mode by clicking Tools and then clicking Compatibility View to uncheck it.

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